inseta
INSURANCE SECTOR EDUCATION AND TRAINING AUTHORITY
EMPOWERED TO INFLUENCE AND INSPIRE!

18 Fricker Road,
Illovo, Sandton 2196
P.O. Box 32035,
Braamfontein 2017

Telephone: 011 381 8900
Website www.inseta.org.za

9 October 2026

To: INSETA stakeholders and partners

Dear Stakeholder

LEADERSHIP OF INSETA: ACTING CHIEF EXECUTIVE OFFICER

The Accounting Authority of the Insurance Sector Education and Training Authority ("INSETA") writes to inform you, as a valued stakeholder and partner, of a change in INSETA's leadership.

INSETA and its Chief Executive Officer, Ms Gugu Mkhize, have parted ways with effect from 9 October 2026.

Ms Zanele Malaza, INSETA's Chief Financial Officer, continues to act as Chief Executive Officer until a Chief Executive Officer is appointed. The Accounting Authority will undertake the appointment process prescribed by the Skills Development Act and its regulations.

We wish to assure you that INSETA's work for the insurance sector continues without interruption. Our commitments to you remain in place. Grant funding agreements, programmes, learnerships, bursaries and payments to beneficiaries proceed as scheduled, and your usual points of contact at INSETA remain unchanged.

The Accounting Authority is keeping a close and steady watch on the institution, and is working alongside the Acting Chief Executive Officer and the executive team to ensure that INSETA remains stable and continues to serve you well. There is no cause for concern.

We value our partnership with you and thank you for your continued support. Should you have any questions, please contact your usual INSETA representative or the office of the Acting Chief Executive Officer at zanelemal@inseta.org.za.

Yours sincerely

MS REFILWE MATENCHE
CHAIRPERSON: INSETA ACCOUNTING AUTHORITY
For and on behalf of the Accounting Authority

Board Members: Ms. R. Matenche (Chairperson), Ms. A.S. Khoza (Employer), Ms. N.M. Nxele (Employer), Mr. B.A. Monedi (Labour), Mr. S.B. Mthethwa (Labour), Ms. M.R. Rauleka (Labour), Ms. S.A. Anders (Labour), Mr. C.B. Botha (Labour), Mr. J.J.M. Mabena (Labour), Mr. S.M. Mpuru (Professional Bodies),
Acting CEO: Ms. Z. Malaza