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EXTERNAL NEWSLETTER 2025

Quarter 3

25
YEARS

**CELEBRATING
25 YEARS OF
GROWTH IN SKILLS**

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YOUR IDEAS AND CONTRIBUTIONS

The employee newsletter is intended to share stories and important information with employees of the INSETA. We are all bound together by one common goal, our commitment to provide excellent and quality services to our stakeholders. This goal can only be reached if each employee is informed and motivated.

This newsletter is essentially your publication. We welcome any comments on the contents, and also suggestions for coverage. Submissions about personal accomplishments are encouraged. Please call or email us any ideas for articles.

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Message from the CEO

As we enter the final quarter of 2025, I am proud to reflect on a year of remarkable achievements and milestones for INSETA. This period has reinforced the importance of collaboration, innovation, and transformation in driving growth within South Africa's insurance and related services sector.

One of the highlights of this quarter was the successful Annual General Meeting (AGM), where we celebrated 25 years of excellence in skills development. Having been part of INSETA for the past five years, it was a deeply meaningful moment for me to witness and contribute to this journey of impact. Some of our notable achievements over the past five years has been the over eighty thousand beneficiaries that we have supported. We are also very proud of the over one thousand five hundred people who have been absorbed into employment. Stakeholder engagements also play a crucial role in the work we do so we were very happy to have had over 50 engagements with you during the year.

I want to sincerely thank all our stakeholders for walking this journey with us, for your trust, partnership, and commitment to the sector. Your support has been central to our achievements, and together we continue to advance transformation, foster innovation, and build a resilient insurance sector.

As we reflect on 25 years of excellence, we are reminded of the foundation laid by those before us and the responsibility we carry to continue this legacy. Entering the final year of our current cycle, I am energized by the opportunities ahead and confident that, together, we will continue to shape a future of innovation, growth, and lasting impact.

Ms. Gugu Mkhize

CEO, INSETA



INSETA 2025 Annual General Meeting

The INSETA 2025 Annual General Meeting (AGM), held on 28 November 2025 at the Houghton Hotel, was a resounding success, marking 25 years of excellence in skills development within South Africa's insurance and related services sector. The milestone theme honoured our history while inspiring a forward-looking vision for the sector.

The AGM provided an important platform to review INSETA's performance during the 2024/2025 financial year and to reaffirm strategic priorities for the year ahead. It was also a time to reflect on a quarter-century of dedication, innovation, and partnership that have strengthened the professionalisation of the sector.

Our CEO, Ms. Gugu Mkhize, expressed her pride in being part of five years of this journey, celebrating the organisation's achievements and milestones. She thanked stakeholders for their invaluable contributions, recognising that INSETA's successes have been built on shared commitment and collaboration.

Throughout the AGM, stakeholders actively engaged in discussions, demonstrating a strong spirit of partnership and collective purpose. The meeting reinforced the understanding that INSETA's impact over 25 years is the result of walking this journey together with our partners.

The AGM also celebrated the Technology Innovation Agency (TIA) graduation ceremony, recognising 20 innovators who successfully completed the TIA programme supported by INSETA. This diverse group of entrepreneurs and innovators received skills and resources to bring their ideas to market, some of whom showcased their innovations at the GITEX Conference 2024 in Dubai, one of the world's largest technology exhibitions.

"The INSETA 2025 AGM was a resounding success, marking 25 years of transforming the insurance and related services sector through skills development and innovation."

"Our achievements over the past quarter-century are the result of shared commitment, trust, and collaboration with our valued stakeholders." Said Gugu Mkhize

As we marked 25 years of excellence, INSETA reaffirmed its commitment to strengthening partnerships, fostering transformation, and continuing to contribute to the growth and resilience of South Africa's insurance sector.





MoU Signing Ceremony with Technology Innovation Agency (TIA)

In December 2025, INSETA formalised its strategic partnership with the Technology Innovation Agency (TIA) through a Memorandum of Understanding (MoU) signing ceremony. This partnership strengthened joint efforts in fostering innovation and developing the next generation of technology entrepreneurs in the insurance sector.

Through this collaboration, INSETA and TIA supported innovators with the skills, mentorship, and resources needed to transform their ideas into market-ready solutions, contributing to the sector's competitiveness and technological advancement.

"This strategic partnership strengthened our efforts to foster innovation and support entrepreneurs in bringing their ideas to market."

"Collaboration is at the heart of transformation—our joint initiatives with TIA reflected our shared commitment to a resilient and innovative insurance sector."— Ms. Gugu Mkhize, CEO, INSETA

The MoU reflected INSETA's ongoing commitment to innovation, transformation, and inclusive growth within the insurance and related services sector.





INSETA/GIBS Launch

On 1 December 2025, INSETA proudly launched the second cohort of the GIBS International Executive Development Programme.

With this cohort, INSETA continued its commitment to strengthening a pipeline of leaders who would help shape the future of South Africa's insurance sector. The programme provided participants with the opportunity to grow, challenge themselves, and gain insights that would ripple beyond their individual careers, positively influencing the sector as a whole.





Four Years of Changing Lives, One Student at a Time

The Insurance Sector Student Fund (ISSF) celebrated its 4th anniversary on 14 December 2025, marking four years of empowering students to achieve their academic goals. Since its launch on 14 December 2021, the ISSF remained committed to supporting both employed and unemployed students across South Africa, providing the opportunities and resources needed to succeed.

This milestone was a moment to reflect on the impact of the fund and the lives it has touched. None of this would have been possible without the unwavering support of our visionary co-funders and strategic partners, whose collaboration formed the foundation of every achievement.

Over the past four years, the ISSF celebrated growth, resilience, and shared success, reaffirming its dedication to creating meaningful opportunities for students and contributing to the development of South Africa's insurance sector.

Murangi Nemandalali (23)
Bachelor of Science in Computer Science, Eduvos

"From a single parent led house, The ISSF has given me the ability to focus on my studies and do well without any financial strain. It gave my mum relief; I am grateful for that."
"Every day is an opportunity for you to be the best version of yourself"

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Faith Malatji (23)
Diploma IT, Belgium Campus IT Varsity

"I needed peace of mind, knowing my fees are handled. Just focus on my studies. The ISSF did that for me."
"I just completed my Diploma in IT graduating in 2026." Got 20 Distinction of 34 modules"

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EVENTS



Workplace Skills Plan (WSP) and Annual Training Report (ATR) workshops for 2026

The Insurance Sector Education and Training Authority (INSETA) is pleased to invite all registered levy and non-levy paying employers to the annual WSP-ATR workshops to be hosted across the country. The aim of these workshops is to take employers through the process of submitting the WSP-ATR for 2026. The workshops are scheduled as follows:



Numbers are limited, kindly reserve your seat by latest **31 January 2026** by completing the application below:

CLICK HERE  Link: <https://forms.office.com/r/ftnpeYjpL7>

Late applications will not be considered.

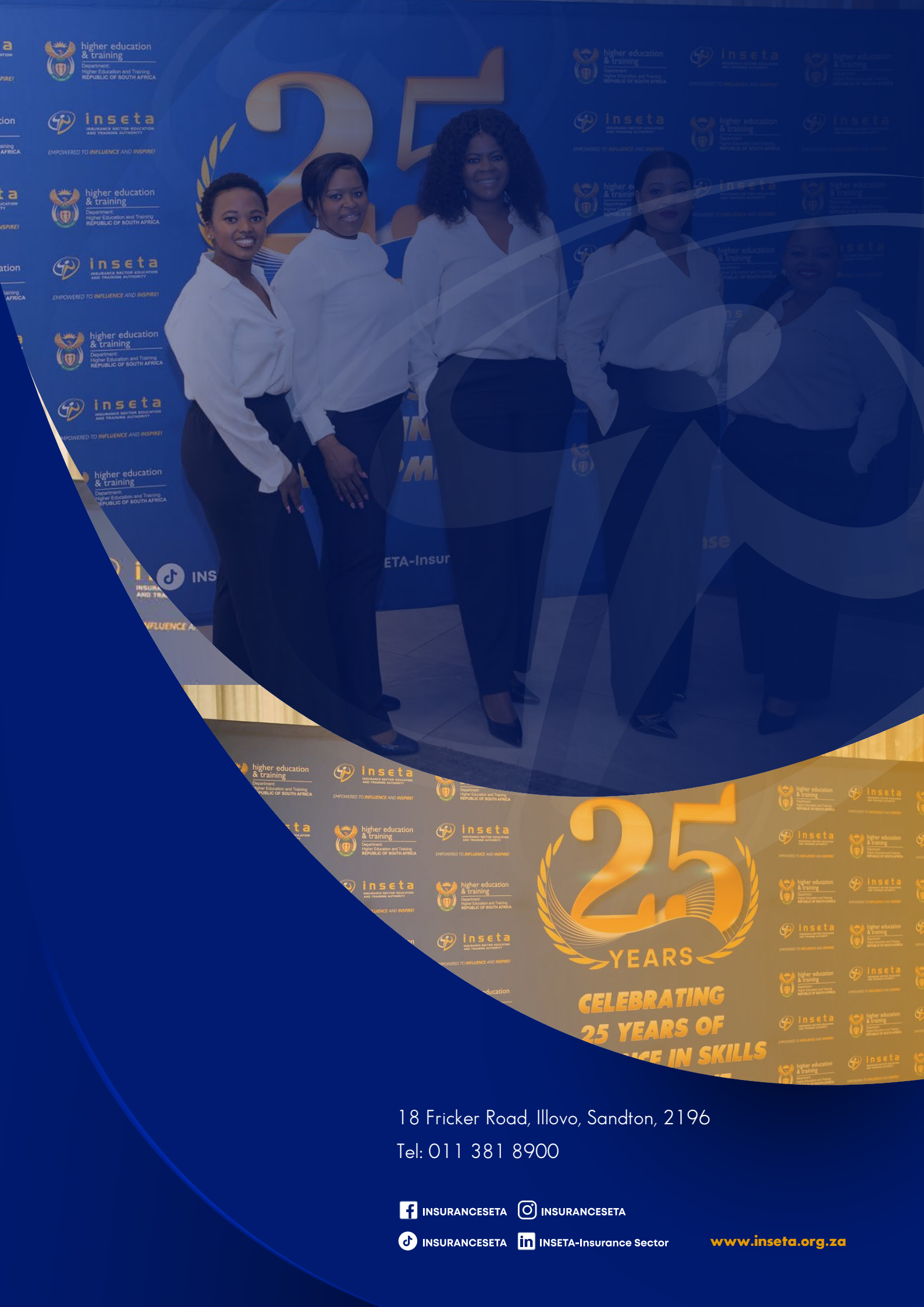
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