

## MEMORANDUM

<b>TO</b>	<b>ALL INTERNAL AND EXTERNAL STAKEHOLDERS</b>
<b>FROM</b>	<b>QUALITY ASSURANCE MANAGER, INSETA</b>
<b>DATE</b>	<b>03 FEBRUARY 2025</b>

Dear Stakeholder,

### **AWARENESS ON BOGUS SKILLS DEVELOPMENT PROVIDERS AND COMPLIANCE WITH INSETA REQUIREMENTS**

This memorandum serves to address an important issue regarding the rise in the number of unaccredited and fraudulent Skills Development Providers (SDPs) who are misrepresenting themselves to learners, causing confusion and potential harm to the integrity of skills development initiatives. These entities are offering unaccredited programs and falsely claiming to have the necessary accreditations. We urge all learners and stakeholders to be vigilant and report any such incidents immediately.

To ensure that learners are receiving quality training and are not misled, we kindly remind all accredited SDPs of their responsibility to comply with INSETA's regulations. Specifically, SDPs must ensure that learners are enrolled in the INSETA Management Information System (MIS) within 7 days of registration. This process is crucial for tracking progress and facilitating the certification process upon successful completion of the learnership.

Furthermore, Employers who have been awarded learnerships must ensure that all learners are uploaded into the system and that their logbooks are completed as required. Incomplete logbooks can prevent learners from receiving the certificates they deserve after the program ends, which undermines their development and future career prospects.

We also encourage learners to exercise caution when selecting SDPs and to request proof of accreditation from the training provider. All accredited SDPs should have an official accreditation letter from INSETA. Learners are strongly advised to verify the accreditation status of SDPs directly with INSETA to ensure the provider is legitimate and recognized.

**Board Members:** Ms. V. Pearson (Organised Employer), Ms. L. van der Merwe (Organised Employer), Ms. Z. Motsa (Organised Employer), Mr. M. Soobramoney (Organised Labour), Mr. J.J.M. Mabena (Organised Labour), Ms. S.A. Anders (Organised Labour), Mr. C.B. Botha (Organised Labour), Ms. S.T. Dinyake (Organised Labour), Ms. N.B. Jonas (Organised Labour), Ms. F. Mabaso (Professional Bodies), Mr. S.M. Mpuru (Professional Bodies)

**CEO: Ms. G. Mkhize**

EMPOWERED TO **INFLUENCE** AND **INSPIRE!**

Finally, we call upon all SDPs who are not accredited by INSETA to immediately correct any misleading information on their websites or promotional materials that may suggest otherwise. Misinformation undermines the trust and credibility of the skills development ecosystem, and we expect full compliance with the established regulations.

We are committed to ensuring that all stakeholders engage in ethical and compliant practices that support quality education and skills development. Should you have any questions or need further clarification, please do not hesitate to reach out to our office at [Unathij@inseta.org.za](mailto:Unathij@inseta.org.za)

Thank you for your cooperation and continued dedication to upholding the standards of skills development in South Africa.

Sincerely,



Sibusiso Zulu  
INSETA: ETQA Manager