



inseta
INSURANCE SECTOR EDUCATION
AND TRAINING AUTHORITY

EMPOWERED TO **INFLUENCE** AND **INSPIRE!**

QUARTERLY NEWSLETTER

July - October 2024



EXCELLENCE

Excellence Model

In this issue...

INSETA launches its Excellence Model

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Message from the CEO



Dear INSETA Stakeholders,

As we approach the end of winter, I am filled with a sense of optimism and renewal. The season brings not only warmer days but also fresh opportunities and the chance to refocus on our goals with renewed energy and clarity. This Spring feels particularly uplifting as we reflect on a winter that was largely free of the challenges posed by loadshedding, allowing us to remain focused on our mission.

It is also my pleasure to extend a warm welcome to our new Minister of Higher Education, Science, and Innovation, Dr. Nobuhle Nkabane. Her leadership marks the beginning of a new chapter in our continued efforts to drive growth through education and skills development.

As we enter the third quarter, we find ourselves in a crucial period—one where we measure our progress, reassess our strategies, and take decisive action to ensure we remain on track to achieve our mission of empowering the insurance sector through targeted training and development.

I am encouraged by the growing participation in our stakeholders, a clear indication that the sector recognises the value of continuous learning and professional development. Together, we are making strides towards a brighter future for the insurance industry.

This quarter has been a period of remarkable progress for INSETA, and I'm excited to share some key updates with you.

We have officially launched our Stakeholder Satisfaction Survey, and I encourage all of you to participate. Your feedback is invaluable in helping us understand your needs better and identify ways to enhance serve you in the future.

A heartfelt thank you to all who have registered on our Customer Relationship Management (CRM) platform. We encourage you to continue using this tool to log any queries, enabling us to track, trace, and provide you with prompt and efficient assistance.

As we wind down to what has been an incredibly productive 2024, I'd like to extend my deepest appreciation to our dedicated team, partners, and stakeholders. Your ongoing support and collaboration are what drive our success, and together, we can continue to make a lasting impact on the insurance industry.

Thank you for your unwavering commitment to INSETA's mission. I look forward to what we will accomplish together in the coming months and beyond.

I thank you.

Ms Gugu Mbize

INSETA Welcomes Minister of Higher Education and Training, Dr. Nobuhle Nkabane



INSETA had the privilege of hosting the Minister of Higher Education and Training, Dr. Nobuhle Nkabane, as part of her 100-day engagement strategy. The Minister was warmly received by INSETA Board Members, CEO Ms. Gugu Mkhize, and the INSETA Executive Team at the INSETA offices.

The visit facilitated critical discussions between the Minister and INSETA on key issues affecting skills development in the insurance sector. Accompanying Dr. Nkabane were the Director-General of the Department of Higher Education and Training, Dr. Nkosinathi Sishi, Deputy Director-General for Skills Development, Mr. Zukile Mvalo, and Acting Chief Financial Officer, Mr. Lucian Kearns.

INSETA is looking forward to the guidance and leadership under her stewardship and is fully committed to supporting her office as we work together to advance skills development and transformation in the sector.



INSETA's Excellence Model: Pioneering a New Era in Skills Development



Excellence Model

A Footprint for Excellence

EXCELLENCE

In the ever-evolving landscape of the insurance sector, INSETA continues to uphold its commitment into enhancing critical and scarce skills, while staying ahead of industry shifts. This commitment has culminated in the launch of the INSETA Excellence Model, a transformative framework designed to steer the organisation toward operational excellence, meaningful stakeholder engagement, and long-term impact.

The INSETA Excellence Model goes beyond theory—it is a dynamic, living framework that embodies the collective expertise and dedication of INSETA's team. Endorsed by the Accounting Authority, this model has quickly become an essential tool for driving improved performance and audit efficiency within the organisation. This endorsement is a clear signal of the model's effectiveness in fostering organisational success and optimizing operational performance.

Recognising that constant evolution is key to remaining relevant in the modern insurance sector, INSETA embarked on a journey of transformation with the development of its Excellence Model. This initiative is not merely a response to existing challenges; rather, it reflects a forward-looking strategy to position INSETA as a leading authority in skills development, digitisation, and transformation across the insurance landscape. With a focus on strategic alignment, enhanced stakeholder collaboration, and operational efficiency, the Excellence Model is poised to elevate INSETA's role and impact in the sector.





The Excellence Model is structured around four foundational pillars, each playing a pivotal role in guiding the organisation towards unparalleled success:

1. **Mandate:** This pillar underscores INSETA's commitment to its Mandate, which provides clear direction and purpose, repositioning it as an authority in skills innovation and digitisation. INSETA remains rooted in its mission, vision, and core values, with a focus on enhancing critical and scarce skills within the insurance sector.
2. **People:** Recognising that its people both internal and external are the driving force behind success, INSETA emphasizes the importance of cultivating a culture of excellence. This culture acts as a source of inspiration for the entire industry, fostering innovation and sustainable growth.
3. **Systems:** INSETA's operational prowess is amplified through the optimisation of organisational systems and approaches. This ensures that every facet of INSETA's operations, from strategic planning to daily activities, are aligned with the pursuit of excellence.
4. **Impact:** The ultimate goal of the INSETA Excellence Model is to generate value for money and alignment into skills supply in demand, making a meaningful and lasting impact within the insurance sector.

The Excellence Model evolves with the changing landscape, driving continuous Improvement. The INSETA Excellence Model is a product of collective wisdom and dedication, reflecting the contributions of every member of the INSETA family. It is not merely a theoretical construct but of the organisation's commitment to excellence.

As INSETA continues this journey, the Excellence Model not only strengthens the organisation internally but also underscores its role as a catalyst for change and innovation within the broader insurance industry. At the beginning of 2024- 2025 financial year all INSETA employees entered the annual performance agreement in line with the four pillars of the model. A 9/10 approach was to help employees live and breathe the excellence, continuous support is provided by management and excellence champions to ensure improvement of operational efficiency. By embracing this model, INSETA reaffirms its mission of advancing skills development and preparing for the future of work in South Africa's insurance sector.

INSETA and GIBS Launch International Executive Development Programme: A New Milestone in Leadership Excellence



**Gordon Institute
of Business Science**
University of Pretoria

INSETA has reached another critical milestone with a successful launch of the International Executive Development Programme (IEDP), in partnership with the Gordon Institute of Business Science (GIBS). This initiative reflects INSETA's continued commitment to fostering leadership excellence within the insurance sector.

A particularly noteworthy aspect of this year's programme is its exclusive focus on women leaders in the insurance industry—a first for INSETA. The insurance sector, like many industries, continues to face challenges in addressing gender disparity, with women often underrepresented in executive management roles. By designing this programme specifically for women, INSETA is directly addressing these challenges and answering the call for greater transformation and gender equality.

Women in the insurance sector frequently encounter barriers such as limited access to leadership opportunities, unconscious biases, and a lack of representation at the professional levels. The women in Insurance programme seeks to bridge inequality by empowering women leaders with the skills, networks, and confidence needed to excel in executive positions. It aims to cultivate a generation of female leaders who will not only break through the glass ceiling but also inspire and support the next wave of women leaders.





A heartfelt appreciation goes out to **Prof. Morris Mthombeni and the GIBS team** for their invaluable contribution to this programme. We are equally grateful to **Mr. Buti Manamela, Deputy Minister of Higher Education and Training**, whose thought-provoking keynote address deeply resonated with the delegates, leaving a profound impact.



In delivering her message of support

“Together, we are shaping the leaders of tomorrow. We extend our best wishes to the 120 women delegates embarking on this transformative journey, confident that their success will lead to a more inclusive and diverse leadership landscape in the insurance industry, and we will keep you posted on their journey”.



“Diversity is still a challenge in the insurance industry both from gender, age and race”

Thokozile Mahlangu
IISA CEO



higher education
& training
Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

INSETA CEO's Project Oversight Visit to Phuthaditjhaba Highlights Skills Development and Inclusion



INSETA's CEO, led by Ms. Gugu Mkhize, recently completed a successful two-day project oversight visit to Phuthaditjhaba in the Free State, further solidifying INSETA's commitment to advancing skills development and fostering meaningful stakeholder engagement.

The visit commenced with a meeting at Maluti TVET College, where Ms. Mkhize engaged with the principal, Mr. Motlalepula Tsotetsi. She had the opportunity to observe 30 enthusiastic learners enrolled in the Long-Term Insurance NQF Level 4 program, gaining firsthand insight into their progress and dedication.

On the second day, Ms. Mkhize met with Mr. Tsholo Mopedi from Cumlaude Institute to assess the Wealth Management NQF Level 4 program, which supports 50 learners. A significant 26% of these participants are individuals living with disabilities, highlighting INSETA's ongoing commitment to inclusion and accessibility within its programs.

These engagements not only demonstrated INSETA's dedication to delivering high-quality skills development initiatives but also emphasise the importance of promoting diversity and ensuring the success of all learners. The visit reflects INSETA's broader mission to empower South Africans, promote economic growth, and drive industry excellence through education and training.



Batseta Winter Conference 2024: Navigating the Future of Retirement Funds



The Council of Retirement Funds for South Africa, Batseta, successfully hosted its highly anticipated Winter Conference from July 29-31, 2024. With over 938 retirement professionals from across the globe in attendance, as well as other seasoned professionals and business leaders within the insurance space, the conference offered a dynamic platform for open dialogue among industry experts, policymakers, and stakeholders, aiming to address the most pressing challenges in the sector while exploring innovative solutions for the future.

This year's theme, Navigating the Future of Retirement Funds, focused on ensuring sustainability in retirement fund management amid evolving global financial landscapes, regulatory shifts, and the integration of technological advancements in the sector.

The event reinforced Batseta's unwavering commitment to promoting excellence in the retirement fund industry, fostering collaboration, and driving positive, meaningful change within the sector. Attendees left with a renewed sense of purpose, equipped with actionable insights to implement in their organizations.

The three-day conference boasted:

- **30 renowned speakers**, including leading global thought leaders and industry veterans, who shared their expertise on key issues like climate risk management, fiduciary responsibilities, and the role of ESG (Environmental, Social, Governance) in investment strategies.
- **23 skilled facilitators** guiding thought-provoking, interactive discussions, sparking deep dives into challenges such as the rising life expectancy and its impact on fund sustainability.
- **7 experienced moderators** ensuring the seamless flow of sessions, allowing for rich exchanges between panelists and attendees.
- **26 informative sessions**, covering critical topics like investment governance, post-retirement options, and the incorporation of fintech in fund management.

Key Highlights: One of the standout presentations was delivered by Stanley Matende from INSETA, who emphasised the importance of adapting investment strategies to an ever-changing economic environment, urging funds to be more agile and resilient. Additionally, panel discussions explored innovative ways to leverage digital tools to optimize member engagement and improve fund performance.



Networking and Collaboration: The conference was not just about discussions – it also provided valuable opportunities for networking and collaboration. Attendees participated in exclusive breakout sessions, where they could share best practices, form new partnerships, and discuss common challenges faced by the retirement fund industry.

Looking Ahead: The event concluded with a forward-looking discussion on future trends, including the impact of AI and machine learning on retirement fund management and the rising importance of sustainability in long-term investment portfolios. Batseta remains committed to keeping the momentum going, with plans for ongoing industry forums and educational initiatives aimed at keeping professionals informed and ready to navigate the ever-evolving retirement landscape.



Celebrating Empowerment and Leadership at the EmpowaWomen 2024 Conference



On 24 August, the EmpowaWomen 2024 Conference brought together over 500 dynamic women leaders, professionals, and aspiring changemakers from across various industries to celebrate female empowerment, leadership, and collaboration. Held under the theme 'EmpowaHer: Lifting as we climb', the conference focused on breaking barriers, shattering glass ceilings, and inspiring change.

This year's event was a vibrant showcase of the strength, resilience, and ambition of women in leadership. Through insightful keynote speeches, empowering panel discussions, and engaging workshops, attendees explored key challenges and opportunities facing women today. The interactive sessions inspired deep conversations about how women can support one another to build stronger professional networks, develop leadership skills, and continue paving the way for future generations of women leaders.



Ms. Gugu Mkhize, CEO of INSETA, delivered an inspiring keynote address, emphasizing the importance of collective support and collaboration among women, stating;

"When we lift each other as we climb, we are not just changing our own trajectories, but those of countless women who will follow in our footsteps. Together, we are dismantling stereotypes and biases that have held us back for too long."



Another highlight of the day was the powerful panel discussion on 'Overcoming Challenges and Stereotypes', where influential women from different sectors shared their personal journeys of navigating and overcoming systemic barriers. Their stories resonated with many attendees and left a lasting message on the importance of resilience, self-belief, and community.

The event concluded with the launch of new initiatives aimed at supporting women in leadership and entrepreneurship, providing a platform for ongoing mentorship, skills development, and networking opportunities.

EmpowaWomen 2024 served as a reminder that while the challenges women face are significant, the strength and unity of women coming together can drive profound societal change. This year's conference has set the stage for even greater progress in the years to come.

We look forward to continuing this journey of empowerment and collaboration at next year's EmpowaWomen Conference.



African Insurance Exchange 2024: Navigating the Future of Insurance in Africa



The African Insurance Exchange (AIE) 2024 took place this year, bringing together industry leaders, regulators, and innovators from across the continent to address the pressing challenges and opportunities facing the African insurance industry. As the premier gathering for the sector, AIE 2024 delivered groundbreaking insights, fostered collaboration, and shaped the future of insurance in Africa.

Key Themes and Focus Areas

The conference was centered around the theme “Sustainable Insurance: Resilience in a Dynamic World,” reflecting the growing need for insurance solutions that not only mitigate risk but also contribute to economic stability, social well-being, and environmental sustainability. The discussions spanned several critical areas:

- **Digital Transformation:** Explored the role of emerging technologies such as AI, blockchain, and InsurTech in reshaping the insurance landscape.
- **Risk Management in a Changing Climate:** Delved into the impact of climate change on the insurance sector and how companies can develop adaptive risk management strategies.
- **Inclusivity and Innovation:** Highlighted the importance of expanding access to insurance through microinsurance and affordable products to underserved markets, including rural and low-income populations.
- **Regulatory Evolution:** Reviewed the ongoing regulatory changes and their implications for market players, particularly around data protection, consumer rights, and compliance.

The event also featured a host of influential speakers, including the CEO of INSETA, who highlighted the role of skills development in empowering the next generation of insurance professionals and fostering a more resilient industry. International thought leaders from the insurance sector, who shared their global perspectives on innovation, customer-centric models, and sustainable growth as well as Government and regulatory officials, who provided an overview of the policies shaping the future of African insurance markets.

AIE 2024 provided an unparalleled opportunity for networking, learning, and professional development. Delegates had access to interactive workshops, panel discussions, and exhibitions featuring cutting-edge solutions and services. Whether seasoned industry professionals or new entrants, AIE 2024 offered the perfect platform to connect with peers, explore new partnerships, and advance their businesses.

Empowering Future Leaders: INSETA's Take a Girl Child to Work Day



2024
Take a Girl
Child to Work
Day!



On July 5th, INSETA proudly hosted its inaugural Take a Girl Child to Work Day, opening our doors to 56 bright and ambitious young girls. Led by the CEO, Ms. Gugu Mkhize, this initiative was designed to inspire and empower the next generation of leaders by giving them a firsthand experience of the professional world.

Throughout the day, the girls engaged with INSETA team members, explored various career paths, and gained valuable insights into the insurance industry. The event aimed to ignite their curiosity, boost their confidence, and encourage them to pursue their dreams with purpose.

Reflecting on the event, Ms. Mkhize said, "It's essential to invest in our future leaders and provide them with opportunities to grow and develop. We hope that these girls will be inspired to dream big and become the leaders of tomorrow."

At INSETA, we remain committed to creating meaningful, positive change within our community. By empowering young minds, we contribute to shaping a brighter future. We are excited to continue this initiative and look forward to inspiring many more young girls to reach their full potential.



*She is a
Valuable
Treasure*



INSETA Concludes Women's Month with an Impactful Outreach Programme Launch at St. Mary's Children's Home



INSETA proudly closed Women's Month with a significant and heartwarming Outreach Programme Launch at St. Mary's Children's Home on the 31st of August 2024. This remarkable event highlighted the power of collaboration and community spirit as INSETA partnered with FASSET, LGSETA, W&RSETA, ABSA, KitKat Cash and Carry, and the FoodBev Manufacturing SETA.

This commemoration made a meaningful impact on the lives of 52 children at the home, providing generous donations, unveiling a newly renovated cottage, and planting trees as symbols of growth and hope. This initiative embodies INSETA's ongoing commitment to excellence and dedication to improving the lives of those we serve.

INSETA would like to extend our deepest gratitude to our partners for their unwavering support and generosity. The success of the Outreach Programme launch, stands as a testament to what can be achieved when organisation and people unite with a shared purpose. We look forward to future collaborations and initiatives that continue to uplift and empower our communities.



INSETA Success Stories



Bongliwe Mateba
is a Certified Fraud Examiner



My name is Bongliwe Mateba, and I am one of the recipients of the ACFE SA INSETA - CFE grant. I am writing this letter to express my gratitude for the support given to me during my studies in the Advanced Certificate: Fraud Examination programme. Receiving this grant meant that I would be able to pursue my education without excess financial strain. This aid not only alleviated the financial burden but has also instilled in me a profound sense of encouragement and motivation.

The field of fraud examinations is both challenging and critical in our efforts to maintain integrity and transparency within various sectors. Your contribution towards my education and training in this area is invaluable and I am committed to applying the knowledge and skills I acquired to make a meaningful impact in the fight against fraud.

This grant covered not only my tuition, but also my textbooks, membership and examination fees. This enabled me to attend all the classes presented at ACFE SA offices and write all my exams successfully. Being part of this programme was one of the best experiences I have had in my life. The support and motivation I received from ACFE SA was none I have ever seen before; they truly went out of their way to ensure my success on this course.

The classes were presented in an excellent manner. The instructor was very knowledgeable and made it easy for me to understand the material presented. She was always on time and conducted herself in a professional manner throughout the course. The AFRICA Training Academy team made my journey in the programme positive and pleasant.

Your commitment to fostering educational opportunities for aspiring professionals like me is truly inspiring. This grant is not just a financial aid; it is an investment in the future of ethical business practices and a testament to your dedication to cultivating a culture of honesty and accountability. Thank you for your kindness and generosity.

Congratulations



INSETA Success Stories



Nadia Terblanche
is a Certified Fraud Examiner



EXCELLENCE

What did the funding mean to me

I had aspirations to become a CFE, one day. One day when I would be able to either obtain a loan to afford it or save up enough over time, which would have taken me several years to do. Thus, when the opportunity was presented and I qualified for the grant new doors swung open for me. Not only am I now able to say I am a proud CFE, but I am able to do so debt free. I would be forever grateful!

How did this experience benefit me

As mentioned before, not only was I able to obtain my CFE designation, but I was able to do it and walk away debt free. Additionally, the time constraints placed on me to complete the course and the exams within 60 days kept me motivated to just keep going and push myself to new heights to complete everything. So not only have I learnt more about fraud, but I was able to learn more about myself as well, which I will be able to use going forward in my crime fighting career.

The ACFE experience

It was so refreshing to meet people who are so passionate about the fight against fraud and wanting to enable others to also join the fight! ACFE SA is not only resourceful, but also willing to assist with anything and everything. All the staff are approachable and always conducted themselves professionally. Definitely a group of people that deserve praise for all their hard work and kindness!

The AFRICA Training Academy Experience

Experience of a lifetime to say the least! The presenter was so knowledgeable and was able to explain complex topics in such an understandable way that it made all the content digestible. I would highly recommend this course to anyone who is looking at obtaining their CFE designation. The 10-day course, although hectic, was so much fun and I appreciated also the opportunity to meet other people from different backgrounds and companies. Highly recommend!

Thank you for the amazing opportunity and the many doors that you have opened for me, I will be forever grateful.

Congratulations



INSETA Success Stories



William Budhram
is a Certified Fraud Examiner



It is with great honour that I write this letter as a qualified CFE, this designation is something I have always dreamt of obtaining when I started out in my current field of work, which is the world of Anti-Money Laundering. It is a designation which holds so much prestige, holds all the individuals under the ACFE body to a higher standard than our counterparts and also sets us apart.

I was fortunate enough, through the grace of God to be afforded the opportunity to attend a course and write my CFE exams through a funding that was awarded to myself and a few other individuals. Under normal circumstances it may have been difficult to reach my dream of becoming a CFE this year, something I had written down on my vision board and prayed over, a few days later I received an email saying I should apply for the funding which would be provided by the ACFE SA chapter in collaboration with AFRICA Training Academy (AFRICATA).

A few weeks later and I would receive news that my application was successful, today I write this letter as a CFE, I cannot begin to explain just how the funding has changed my life and what it has meant to me. To receive such a blessing and the opportunity to realise something that has always been part of my professional ambitions, I am forever grateful to ACFE SA as well as AFRICATA.

I know that I will benefit greatly in years to come in my professional career having the CFE designation by my name, I have already received more interest than usual on sites like LinkedIn, with people reaching out from time to time. However, perhaps what I have benefited the most from obtaining my CFE designation is the renewed confidence I have in my abilities which in turn makes me a better professional and an asset to my employer.

The experience I have had with ACFE SA as well as the experience with AFRICATA was phenomenal, make no mistake the CFE examinations can be quite daunting, but the support provided by ACFE SA and AFRICATA in terms of the in class course, as well as the study materials were phenomenal and played a huge part in my success story. The lecturer provided was outstanding and made what may seem complex at times, very simple and easy to grasp, the ACFE SA staff that would stop by on occasion to relay their experiences and provide support in anyway possible was also something I greatly appreciated.

Congratulations





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INTRODUCING
INSETA'S
NEW CHATBOT
Your Instant Support Tool

Dear INSETA Stakeholder,

We are excited to announce the launch of INSETA's new Chatbot, designed to enhance your experience with us by providing instant, efficient, and accessible support at your fingertips.

? What is the INSETA Chatbot?



The INSETA Chatbot is an intelligent virtual assistant available 24/7 on our website. It is equipped to handle your queries, guide you through our services, and provide timely information on INSETA programs, bursaries, skills development initiatives, and more.

How Does This Benefit You?

Instant Access to Information: Whether you need details on our latest offerings or guidance on bursaries and learnerships, the Chatbot is always available to provide quick answers.

24/7 Availability: No need to wait for office hours. Get the support you need at any time, from anywhere.
Streamlined Navigation: The Chatbot simplifies your interaction with INSETA by guiding you to the resources you need, reducing the time spent searching for information.

Efficient Problem Resolution: Our Chatbot is designed to handle frequently asked questions, ensuring faster responses to your inquiries and allowing our team to focus on more complex issues.

We are confident that this new service will make it easier for you to engage with INSETA and access the support you need. Should you have any further questions, feel free to interact with the Chatbot or reach out to our team for assistance.

Thank you for your continued partnership with INSETA as we work towards empowering the future of the insurance sector.



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GRANTS

RE-ADVERTISEMENT OF THE DISCRETIONARY APPLICATION WINDOW NOTIFICATION – 2024/2025



INSETA hereby notifies all small, medium, large levy paying and non-levy paying companies registered with INSETA within the scope of the Insurance and related services sector together with the Public Higher Education Institutions. The application window is a re advertisement of the window that was opened from the 05 January 2024 to 29 February 2024 for the financial year 2024/25.

The application window will be opened from **11 September 2024** to the **30 September 2024** for the below INSETA programs with the provision that a **WSP/ATR for 2024/25** financial year has been submitted for final approval:



UNEMPLOYED YOUTH PROGRAMMES:

- Bursaries for unemployed Youth Programme



EXPRESSION OF INTEREST (EOI):

- Internship progression initiative programme
- Community Education and Training (CET) colleges for internship for youth



WORKER PROGRAMMES:

- Skills Programmes for Workers

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INSETA-Insurance Sector



INSURANCE SECTOR STUDENT FUND 2025 APPLICATION WINDOW

The Insurance Sector Education and Training Authority (INSETA) invites stakeholders to apply for the Insurance Sector Student Fund (ISSF) for 2025/2026 academic year.

The Insurance Sector Student Fund (ISSF) is a co-funded Bursary Scheme that aims to cater for the entire insurance value chain. The ISSF is co-funded by business entities in both the private and public sector who intend to skill, upskill, reskill and multi-skill students, graduates, and workers across the Insurance Sector.

The ISSF Application Window opens on the 17th September and closes on the 16th November 2024. Applications received after the deadline will not be considered.

ISSF APPLICATIONS CATEGORIES: ELIGIBLE FOR APPLICATION

- Co-funder/Employers
- Higher Education Institutions (HEIs) and Strategic Implementation Partners
- Public (Unemployed & Employed)
- National Skills Funds (NSF) Unemployed Only
- National Skills Funds (NSF) Higher Education Institutions (HEIs) and Strategic Implementation Partners

DISCLAIMER:

- No late applications will be considered.
- Correspondence will only be made with successful candidates.
- Please consider your application unsuccessful if you have not received communication from the ISSF within 60 days after the closing date.
- Incomplete applications or missing documents will not be considered. Only Acceptance letters, proof of registration and matric results will be reviewed.

For any enquiries please direct emails to issfenquiries@inseta.org.za.



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Thank You for Your Valuable Insights!

***We appreciate your participation in our survey.
Your feedback helps us to improve.***



Need to submit a complaint or update your details?

Visit our CRM portal:

<https://www.inseta.recadibiz.co.za/crm/authentication/register>

Your voice matters. We're here to listen.

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NOTICES

5



Customer Relationship Management

CRM

ALWAYS STAY CONNECTED WITH US!

Haven't registered your details yet?

Don't miss out!

Please see below link;

<https://inseta.recadibiz.co.za/crm/authentication/register>

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INSETA Upcoming Events



2024 Annual General Meeting Invitation

Dear Stakeholders,

We are pleased to invite you to our Annual General Meeting scheduled for 29 November 2024.

The meeting will be held as below:

Date: 29 November 2024 | Time: 14h00 - 16h30 | Venue: Sandton Convention Centre

This AGM is an important opportunity for INSETA to share updates on our progress, discuss key developments, and outline our strategic goals for the coming year. We encourage your participation and valuable input. The agenda of the meeting will include the following mandatory items:

- The Annual Performance for 2023/2024;
- The Annual Financial Statement for 2023/2024;
- Report of the Auditor-General of South Africa;
- The INSETA Strategic Plan (2025/2026 - 2029-2030);
- The Annual Performance Plan for 2025-2026.

RSVP:

CLICK HERE



> AGM@inseta.org.za on/before **22 November 2024**.

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**18 Fricker Road, Illovo,
Sandton, 2196**

Tel: 011 381 8900

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