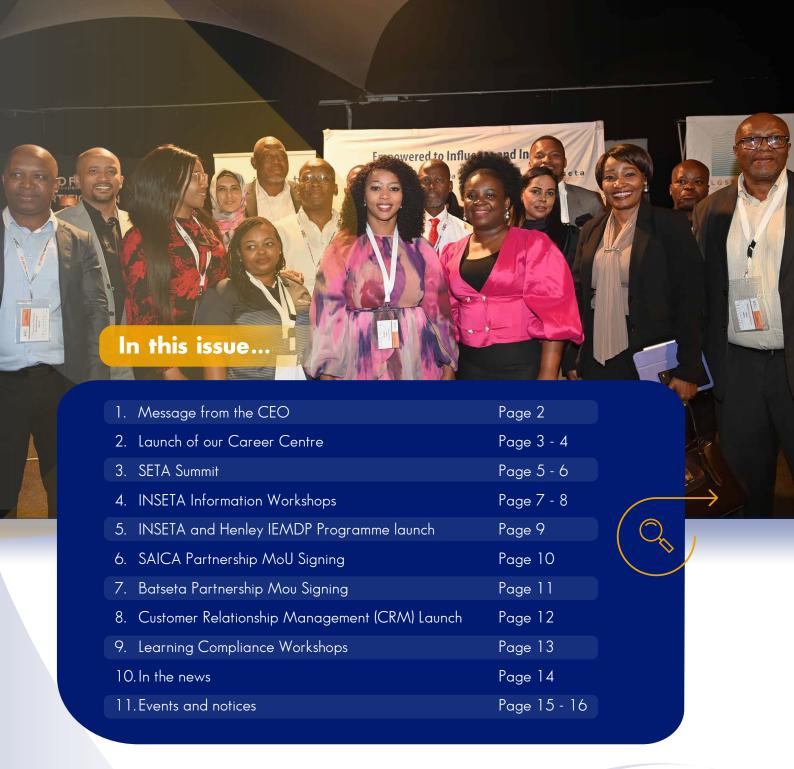


Quarterly Newsletter

April - June 2024



INSETA launches its first Ground breaking Career Centre



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Message from the CEO

The first quarter of the year is always a critical time, filled with fresh opportunities, renewed vigour, and a clear vision for the future. ""

As we welcome you to the first quarter of the year, I am filled with a sense of optimism and enthusiasm for the journey that lies ahead. The first quarter of the year is always a critical time, filled with fresh opportunities, renewed vigour, and a clear vision for the future. It is a time for setting ambitious goals, laying down strategic plans, and taking decisive actions to achieve our mission of empowering the insurance sector through skills development and training.

The beginning of this year has already shown promising signs of growth and innovation. Our commitment to supporting and developing talent within the insurance sector remains unwavering. We have seen an encouraging increase in the participation of our programs, reflecting the sector's recognition of the importance of continuous learning and professional development.

This quarter, we have made significant strides in several key areas with the launch of our career centre in the heart of Bakgatla Ba Kaafela in the North-West, which you can read about on page 3. We also launched our Henley Graduate Development programme.



It is these collaborations with key industry players and educational institutions which strengthen our organisation. These partnerships are crucial in broadening our reach and enhancing the quality of our training initiatives. By working together, we can ensure that our programs are both relevant and impactful.

It has been a productive first quarter where we have also invested in a Customer Relationship Management tool that will help the INSETA communicate more effective and efficiently, but more importantly nurture the relationship with our stakeholders.

Looking ahead, we are excited about the upcoming initiatives and projects planned for the rest of the year. We will continue to innovate and adapt to the changing landscape, ensuring that we meet the needs of our stakeholders and contribute to the overall growth of the insurance sector.

In closing, I would like to extend my gratitude to our dedicated team, partners, and stakeholders for their continued support and collaboration. Together, we can achieve great things and make a lasting impact on the industry.

Thank you for your commitment to INSETA's mission. I look forward to the second half of an exciting and productive year.

I thank you.

Ms Gugu Mkhize



In a proactive move to fight youth unemployment in South Africa, particularly in the North West Province, Bakgatla Ba Kgafela, under the leadership of Kgosi Nyalala Pilane, has joined forces with INSETA and 4 other Sector Education and Training Authorities (SETAs) in launching a groundbreaking career centre. The event was held at Mphebatho Museum on Tuesday 14 May 2024.

This initiative aims not only to empower local communities but also to benefit all residents within the North West Province. Amongst attendees was Kgosi Nyalala Pilane, Morena Kagiso Pilane, members from the Royal Family, traditional council, senior government officials and Minister of Higher Education, Science and Innovation Professor Blade Nzimande.

The timing of this event is very significant, as highlighted by Minister Nzimande. He drew attention to the reality that over 3.3 million young South Africans are currently sidelined from opportunities in employment, education, and training. Minister Nzimande also sent a cautionary note to leaders, warning of the potential social ills if this issue remains unaddressed.

This collaboration between Bakgatla Ba Kgafela Investment Holdings and the participating SETAs reflects a strategic approach to skills development which will address the needs of all age groups. Through a range of initiatives including learnerships, IT skills training, entrepreneurship, and support for Small, Medium, and Micro Enterprises (SMMEs), the project aims to equip individuals with the necessary tools to navigate a rapidly changing economic landscape.





Morena Kagiso Pilane, CEO of Bakgatla Ba Kgafela Investment Holdings, announced a substantial investment exceeding R22,933,500.00 towards the project and the center is aimed to serve as a comprehensive hub for skill development, catering to the needs of over 10,000 young people and adults across the province.

Driving in this project is Insurance Sector Education and Training Authority (INSETA), the Construction Education and Training Authority (CETA), the Agricultural Sector Education and Training Authority (AgriSETA), the Wholesale and Retail Sector Education and Training Authority (W&RSETA), and the Fibre Processing and Manufacturing SETA.

In his closing remarks, Minister Nzimande extended gratitude to Kgosi Pilane for his generosity and visionary investment in the youth of Moruleng and entire province. This collaborative initiative signifies a light of hope, signalling a joint effort to alleviate youth unemployment and foster a culture of continuous learning.

"Without excellence, it is almost impossible to realise transformation. We have a huge mandate of ensuring we transform lives through skills development" - Ms Gugu Mkhize, INSETA CEO









The Association of Sector Education and Training Authority (SETA) Chairpersons and the SETA CEO's Forums successfully launched the SETA Skills Summit (SSS) and announced the SETA Integrated High Impact Programmes on 23 - 24 April 2024 at the Birchwood Hotel and Conference Centre.

The inaugural summit, a pioneering event in the realm of skills development and training, convened under the theme "Together, Skilling the Nation". It served as a groundbreaking forum for engaging discussions, fostering partnerships, and enhancing collaboration among various SETAs.

The summit aimed to highlight the integrated work of SETAs within the skills development sector. The Minister of Higher Education and Training, Science and Innovation, Dr Blade Nzimande opened the proceedings on day one and emphasised the objectives of the summit. "The importance of SETAs as "matchmakers" in their role is instrumental in bringing together TVET colleges, learners, training providers, and employers" he said.

Addressing the delegates at the SETA Skills Summit, Minister Nzimande stated that SETAs play a crucial role in aligning training and development efforts with the needs of employers and the labour market, thus ensuring the development of a skilled and capable workforce that can become a catalyst for economic growth and development.

The Minister emphasised that the policy context for the work that is done by various SETAs derives from such critical policy instruments as our country's Master Skills Plan, the White Paper for Post School Education and Training, the National Skills Development Plan, and the National Development Plan 2030.

Later that evening, at the gala dinner and networking session the Deputy Minister of Higher Education, Science, and Innovation, Mr. Buti Manamela, officially launched the SETA Integrated High Impact Programmes, a first in the SETA landscape.

"The programmes that we are launching today, will never be silo's" he expressed. Deputy Minister emphasized that SETAs are coming together in a massive and significant way to pave the future for skills development effectiveness. He further added that these integrated programmes will be a catalyst to launch multiple innovations and will transform skills development towards 2030 and beyond.







These six programmes have been identified for implementation among SETAs collaboratively over the 2025/26 to 2029/30 period and they aligned are with the National Development Plan and National Skills Development Plan 2030.

The SETA Integrated High Impact Programmes launched were as follows:

- 1. Public Sector Institutional Delivery Capacitation
- 2. Significant Reduction Unemployment of young people including graduates
- 3. Sustainable Entrepreneurial, SMME, and Cooperatives development
- 4. Holistic digitisation and advancement of technological infrastructure, research and development
- 5. Effective and Efficient Shared Services on Information and Communication Technology for SETA wide Learner Management System
- 6. Rural Development for Community Impact

Deputy Minister Buti Manamela in his address further mentioned that the integrated high-impact programmes must ensure a significant reduction in joblessness and hopelessness among the many young people in our country, especially noting that there are over 3.3 million young people between the ages of 15-24 who are not in employment, education and training (NEET), with 59.4% of the same cohort being unemployed.

In addition, these programmes will also contribute to economic growth, new and innovative infrastructure development, digital inclusion and responsiveness to future skills. The six launched programmes demonstrate SETAs commitment for championing collaborative skills development for the benefit of the country. The outcomes of the Summit will also contribute towards solidifying the High Impact projects that will ensure significant transformation in the high unemployment rate faced by our country.

INSETA Hosted Mandatory Grants Information Workshops



INSETA (Insurance Sector Education and Training Authority) recently organized comprehensive workshops in various provinces across South Africa, aimed at enhancing understanding and compliance within the insurance sector. The workshops, held both Face to Face and Virtual, proved to be an invaluable resource for industry professionals seeking to navigate regulatory requirements effectively.

The workshop commenced with a warm welcome extended to participants from various segments of the insurance industry. Attendees, including INSETA CEO Ms. Gugu Mkhize, INSETA Executive members, representatives from insurance companies, training institutions, and regulatory bodies, gathered to delve into critical topics outlined on the agenda.

A key highlight of the workshop was a detailed Compliance Presentation, which provided insights into the latest regulatory standards and best practices within the insurance sector. Participants gained a deeper understanding of compliance requirements, enabling them to align their operations with industry standards and regulatory expectations. This session was particularly valuable for organizations looking to improve their compliance posture and avoid potential penalties.

Another significant agenda item covered during the workshop was the Mandatory Grants Policy. INSETA representatives elucidated the intricacies of the policy, emphasizing its importance in fostering skill development and capacity-building initiatives within the insurance sector. The policy aims to promote the development of skills and competencies within the industry, ensuring that the workforce is equipped to meet the evolving needs of the sector.

The workshop also addressed the nuances of Non-Levy Paying Registration, shedding light on the registration process for entities exempt from levy payments. This segment proved particularly beneficial for smaller entities and startups looking to establish their presence in the industry. The session provided practical guidance on the registration process, ensuring that these entities are aware of their obligations and can navigate the system effectively.

Furthermore, discussions centred around SDF (Skills Development Facilitator) Registration, offering practical guidance on the role and responsibilities of SDFs in facilitating skills development initiatives within organizations. SDFs play a crucial role in ensuring that organizations are meeting their skills development obligations and that employees are equipped with the necessary skills to perform their jobs effectively.

Attendees were also briefed on the intricacies of completing WSP (Workplace Skills Plan) and ATR (Annual Training Report) forms, along with the process of document uploads and submission. This session aimed to streamline the reporting process for organizations, ensuring accurate and timely submission of requisite documentation. The workshop provided valuable insights into the importance of accurate reporting and the potential consequences of non-compliance.

The workshop concluded with a comprehensive overview of Mandatory Grants Payments, outlining the procedures and timelines for grant disbursement. Participants gained valuable insights into maximizing their eligibility for grants and optimizing their training budgets for enhanced workforce development. The session emphasized the importance of strategic planning and budgeting to ensure that organizations are making the most of their training budgets.

In summary, the INSETA workshop served as a pivotal platform for knowledge exchange, capacity-building, and regulatory compliance within the insurance sector. By addressing critical agenda items such as compliance, grants policy, and registration procedures, the workshop empowered industry stakeholders to navigate the INSETA MIS and regulatory complexities with confidence, ultimately fostering a more skilled and resilient insurance workforce. The workshop demonstrated INSETA's commitment to supporting the insurance sector by providing valuable resources and guidance to industry professionals, ensuring that they are equipped to meet the evolving needs of the sector.





WSP/ATR Capacitation and Communication Sessions

Virtual sessions



10 Sessions

05 March 2024 - Tuesday: Small

07 March 2024 - Thursday: Med/Lrg

12 March 2024 - Tuesday: Small

14 March 2024 - Thursday: Med/Lrg

19 March 2024 - Tuesday: Small

26 March 2024 - Thursday: Med/Lrg

28 March 2024 - Tuesday: Small

14 March 2024 - Thursday: Med/Lrg

02 April 2024 - Tuesday: Small

04 April 2024 - Thursday: Med/Lrg

Face to face



3 Sessions

Durban

13 March 2024 - Wednesday

Johannesburg

20 March 2024 - Wednesday

Cape Town

27 March 2024 - Wednesday

Email and media



5 Messages

Days Countdown





We are excited and thrilled to announce the launch of our second cohort of the International Executive Management Development Programme, in collaboration with the prestigious Henley Business School. This significant milestone is a testament to our commitment and dedication as a SETA to advancing the skills and leadership within our sector.

Our investment in this programme underscores our belief in the potential of our participants. The 30 selected individuals will embark on a transformative journey, gaining the skills, knowledge, and tools needed to break boundaries and drive the transformation agenda as leaders in the sector.

We are incredibly proud of this initiative and look forward to witnessing the growth and success of our participants. We wish them the very best of luck and will be closely monitoring their progress as they unlock their potential and make impactful contributions to our industry.







In a significant milestone for the financial services sector, the Insurance Sector Education and Training Authority (INSETA) and the South African Institute of Chartered Accountants (SAICA) have signed a Memorandum of Understanding (MoU). This collaboration marks the beginning of a new chapter of growth, innovation, and mutual success for both organizations.

The signing of the MoU underscores a shared vision between INSETA and SAICA to drive excellence in education, training, and professional development within the industry. By joining forces, these esteemed institutions aim to enhance the quality of financial services education and to support the professional growth of individuals in the sector through collaboration.

The partnership between INSETA and SAICA is rooted in a commitment to fostering innovation and ensuring sustainable development within the financial services industry. This collaboration will focus on creating cutting-edge educational programs, facilitating continuous professional development, and promoting best practices across the sector.

Both organizations recognize the importance of equipping professionals with the necessary skills and knowledge to navigate the rapidly evolving financial landscape. The MoU serves as a testament to their dedication to excellence and their proactive approach to addressing the challenges and opportunities within the industry.

This partnership also aims to bridge gaps in education and training, ensuring that individuals are equipped with the competencies required to excel in their careers. By fostering a culture of continuous learning and professional development, INSETA and SAICA are paving the way for a more resilient and dynamic industry.

In conclusion, the collaboration between INSETA and SAICA is a landmark achievement that heralds a new era of growth, innovation, and mutual success. As these organizations work together towards their shared vision, the future of the financial services sector looks brighter than ever.





INSETA and Batseta Conclude Memorandum of **Understanding to Enhance Retirement Fund Sector Qualifications**

INSETA and Batseta (Council of Retirement Funds for South Africa) are pleased to announce the successful conclusion of a Memorandum of Understanding (MoU). This significant agreement confirms Batseta as a Sub-Delegated Assessment Quality Partner (AQP) for Trustee and Principal Officer qualifications, specifically those recognized by the South African Qualifications Authority (SAQA) with ID numbers 99574 and 93602, respectively.

The MoU outlines a strategic collaboration aimed at cultivating the necessary skills and competencies within the Retirement Fund Sector. This partnership signifies a robust commitment to enhancing the educational standards and professional development of individuals serving as Trustees and Principal Officers.



Key Highlights of the MoU:



Sub-Delegated AQP Role:

Batseta's designation as a Sub-Delegated AQP underscores its capability and authority to manage the quality assurance processes for the Trustee (SAQA ID: 99574) and Principal Officer (SAQA ID: 93602) qualifications. This responsibility includes the oversight of assessments, ensuring they meet the high standards set by SAQA.

Collaboration on Skill Development:

The MoU emphasizes collaboration on various initiatives designed to build and enhance the required competencies within the Retirement Fund Sector. Both organizations will work closely to develop and implement programs that address the current and future needs of the sector.

Quality Assurance and Standards:

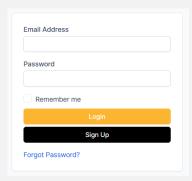
The MoU includes a commitment to maintaining rigorous quality assurance standards. This will involve regular evaluations and updates to the qualifications to keep pace with evolving industry requirements and best practices.

The partnership between INSETA and Batseta represents a significant step forward in strengthening the capabilities and professionalism of those in the Retirement Fund Sector.

INSETA and Batseta look forward to a fruitful collaboration that will benefit the entire sector and ultimately contribute to the financial security and well-being of South Africans.

Revolutionize Your interactions with the INSETA

- Unveiling Our New CRM for seamless collaboration with our Stakeholders





WE ARE THRILLED TO ANNOUNCE THE LAUNCH OF OUR

Customer Relationship Management (CRM) platform



We are thrilled to announce the launch of the new Customer Relationship Management (CRM) platform. This powerful tool will streamline our interactions, enhance communication, and optimize collaboration across all our departments.

The INSETA CRM platform offers a range of features designed to improve efficiency and foster stronger relationships with our customers. Key benefits include:

Enhanced Communication: Seamlessly manage and track all customer interactions, ensuring no detail is overlooked and every communication is meaningful.

Improved Collaboration: Centralize all customer information, making it accessible to all team members. This allows for better coordination and more informed decision-making.

Streamlined Processes: Automate routine tasks, freeing up time for your team to focus on strategic activities and deliver exceptional service.

Comprehensive Analytics: Gain insights into customer behaviors and preferences, enabling you to tailor your approach and meet their needs more effectively.

Our CRM platform is user-friendly and designed with your needs in mind. Whether you are in sales, marketing, customer support, or any other department, this tool will help you work smarter and achieve your goals more efficiently.

Don't miss out on this opportunity to stay connected and engage with us. Experience the benefits of our CRM platform and take your customer relationships to the next level.



Register Now

Visit link: https://inseta.recadibiz.co.za/crm/authentication/register





We are thrilled to announce the successful conclusion of our Learning Compliance Workshops, held in four major cities across South Africa:

Johannesbura Durban East London Cape Town

These workshops provided a valuable platform for employers and Skills Development Facilitators to engage in insightful discussions and gain critical knowledge on compliance processes and regulatory requirements for the DG-funded programmes. The interactive sessions fostered an environment of collaboration and learning, ensuring participants left with practical skills and enhanced understanding.





In-Depth Understanding of DG Compliance Process: Participants gained comprehensive insights into the compliance requirements for DG-funded programmes, enabling them to better navigate and fulfill these obligations.

Practical Insights into Risk Management and Mitigation Strategies: The workshops provided actionable strategies to identify, assess, and mitigate risks associated with compliance, ensuring a proactive approach to potential challenges.

Enhanced Knowledge and Skills to Navigate the INSETA MIS: Attendees learned how to effectively use the INSETA Management Information System (MIS), enhancing their ability to manage and report on skills development initiatives accurately.

We extend our heartfelt gratitude to all our stakeholders for their overwhelming response and enthusiastic participation. Your commitment and engagement are vital to the success of these initiatives.

Thank you for making these workshops a resounding success! We look forward to continuing our collaboration to drive compliance and excellence in skills development.









In the news





Introducing Ms. Mabitsela, **Our New Executive Manager: Corporate Services**

Ms Mabitsela joined INSETA as s Executive Manager: Corporate Services, where she's focusing on human capital management, stakeholder mobilization and advancing the communications function of the INSETA. With more than 20 years of experience of managing strategic support units. Ms Mabitsela brings along a wealth of knowledge gained from diverse industries including the mining, agriculture and local government sectors.

Ms Mabitsela brings a fresh approach to executing business objectives, driven through successful stakeholder relationships, people empowerment and growth through innovative initiatives in line with the INSETA's recently launched excellence model. Ms Mabitsela spearheaded Johannesburg Water's for the strategy around extensive public education and stakeholder management focusing on water use efficiency and infrastructure development. It was through those initiatives that customer perceptions around the use of water across the city of Joburg shifted and the appreciation of stakeholders improved, resulting in improved delivery of services.

She later joined the City of Ekurhuleni as Executive Manager responsible for Strategic Support, Governance and Compliance wherein she oversaw the implementation of a stakeholder relations strategy and turned around the water and sanitation department's human capital management by developing and putting in place systems aimed at improving operational efficiencies. In collaboration with the HRBP team she saw the reduction of labour relations cases to from 11% to below 2% in 2022/23, introduced an integrated employee capacitation program in 2023/24 which aimed at capacitation of employees around personal finances and talent management.

She's passionate about human development and one of her initiatives resulted in women in water (female engineers) being enrolled on an engineering capacitation programme with the E&WSETA to help them achieve growth towards their professional registration process with the Engineering Council of SA. Ms Mabitsela expressed her excitement over the reality of being a valuable part of the INSETA family. And looking forward to learning and adding significant value towards attainment of an excellent organisational culture.

Events and notices











Events and notices

















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