

08 April 2024

Dear INSETA Stakeholders

We hope that this letter finds you well. We are writing to provide you with an update on the recent media reports that have garnered attention in various channels. In light of recent events, it is imperative for us to ensure our stakeholders are kept informed and assured of our continued dedication to fulfilling our mandate with integrity, openness, and transparency.

Despite the challenges posed by this media scrutiny, we continue to operate with utmost transparency and accountability. Our commitment to serving our stakeholders and fulfilling our mission remains unwavering. We are actively addressing the concerns raised and are cooperating fully with any investigations or inquiries initiated as a result.

Transparency has always been a cornerstone of our operations, and we are dedicated to providing our stakeholders with accurate and timely information. We believe that open communication is essential, particularly during challenging times, and we are committed to keeping you informed of any significant developments as they unfold.

Moreover, we are taking proactive steps to enhance our internal processes and governance structures to prevent similar issues from arising in the future. We are reviewing our policies, procedures, and controls to ensure they are robust and aligned with best practices.

As valued stakeholders, your trust and confidence are of utmost importance to us. We appreciate your continued support and understanding as we navigate through this challenging period. Should you have any questions, concerns, or require further clarification please do not hesitate to contact the Stakeholder Relations Manager Ms. Saloshnee Govender. Her contact details are: Saloshneeg@inseta.org.za.

Thank you for your ongoing partnership and collaboration.

Warm regards,



Ms F. Safa
Executive Manager: Risk Management