



EMPOWERED TO INFLUENCE AND INSPIRE!

# CEO Stakeholder Engagement Sessions - 2023

INSETA CEO: Ms GUGU MKHIZE

#### INSETA VALUE CHAIN ANALYSIS

# STRATEGIC SUPPORT FUNCTIONS

Financial Management, Supply Chain Management, Facilities Management – Human Resources Management, Information Technology, Corporate Governance, Marketing and Public Relations

#### SKILLS PLANNING, RESEARCH AND INNOVATION

(Skills supply and Demand, Sector Research, Top 10 skills, WSPs and ATRs)

# EDUCATION AND TRAINING QUALITY ASSURANCE

(Accreditation, Qualifications, Certification, Registration)

# STRATEGIC LEARNING PROGRAMMES

(PIVOTAL Programmes, Catalytic Projects, TVETs and HEIs, Project Management, Monitoring and Evaluation, Reporting and Compliance)

# Purpose of the CEO Stakeholder Engagement Roadshows





Purpose of the engagement



Strengthening
Accountability &
engagement

Service Delivery
Context and Model

Transparency

Key Performance Highlights/Challenges

Priorities and Excellence Journey

Looking forward

# SETA LANDSCAPE – 2023 Strategic Overview





In line with NSDP 2030, INSETA strategic focus for 2023 includes:



More robust Skills Planning



**Increased Research** 







Youth Programmes – including entrepreneurship programmes



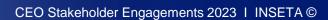
Worker Programmes – including re-skilling at risk employees



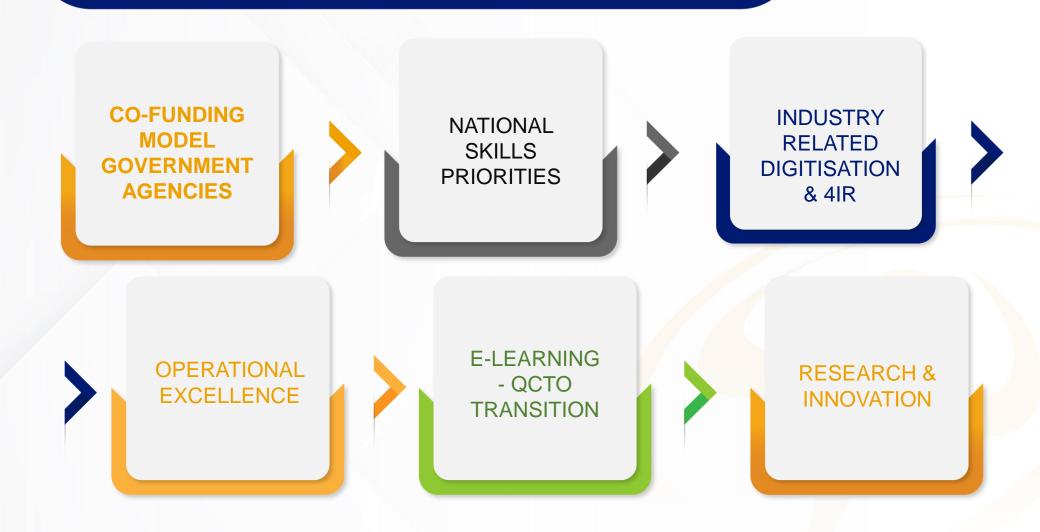
SMME and entrepreneurship programmes



Improved Career Guidance and Career Pathing



# ORGANISATIONAL KEY PRIORITIES



# INSETA EXCELLENCE MODEL





# THREE YEAR ORGANISATIONAL JOURNEY





Rapid Organisational Changes



#### **EXTERNAL**





#### INTERNAL

#### THE UPSIDE

New leadership
Re - engineering
Innovation(ISSF)
Digitization
Organisational changes
Improved organisational Performance



# PERFORMANCE AGAINST INDICATORS

The following table depicts achievement under the various programmes:

Programme	Outcomes	Number of indicators	Number of indicators achieved	Achievement
Administration	Effective Corporate Governance	4	1	Awaiting final audit
Skills planning	Occupations in high demand	7	7	Fully achieved
Learning Programme	Education and Workplace linked	8	5	Partially achieved
	The levels of skills in the South African workforce improved	9	8	Partially Achieved
	Access to occupationally directed programmes increased	10	10	Fully Achieved
	Skills development for entrepreneurship and cooperative dev	4	4	Fully Achieved
	Worker-initiated training supported	1	1	Fully Achieved
	Career Development services	3	3	Fully Achieved
	Rural Development supported	1	1	Fully Achieved
Quality Assurance	Access to occupationally directed programmes increased	1	1	Fully Achieved
	Growth of the public college system supported	5	5	Fully Achieved
		53	48	91%

### **IMPACTFUL PROGRAMMES**



# YOUTH TOTAL BENEFICIARIES

5086



# WORKERS TOTAL BENEFICIARIES

4850





WIL = 146

Internships = 1178

**Learnerships** = 1 245

**Bursaries** = 1 243

**Skills Programmes** = 1 274

**Learnerships** = 557

**Bursary** = 1 268

**Skills Programmes** = 3 025

**BUDGET** 



**R3.3 Million** 





# IMPACTFUL PROGRAMMES CONT.

# FINTECH START UP ACCELARATOR PROGRAMME





# IMPACTFUL PROGRAMMES CONT.

### **INSETA MOVIE**



### Link:

https://drive.google.com/file/d/1DwN8IszJtFS JPSPx393MxOKvxmo-EUn/view?usp=drivesdk









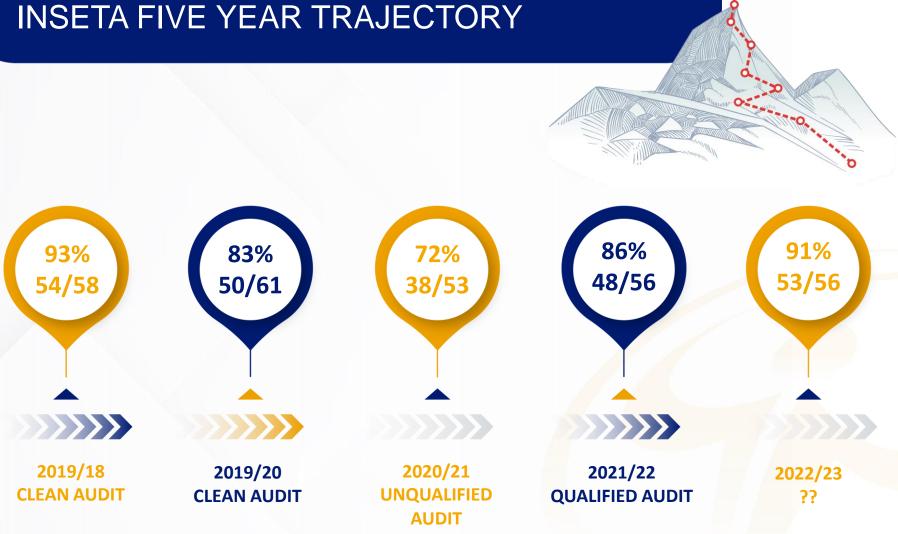






# INSETA SERVICE DELIVERY PARTNERS







#### HIGH LEVEL ROADMAP

2023 Q4, 22/23 Q1, 23/24 Q2, 23/24 Q3, 23/24 2024

MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN

Critical Systems Defects and Compliance Reporting

Enhancement and Revitalisation

Digitisation and Innovation

- Showstoppers
- Compliance Priorities
   SETMIS, NLRD
- Short Weekly Sprints
- Project Governance
- Streamlined Solution
   Delivery & Support
   (Agile)
- Data quality/migration plan
- Success/Acceptance
   Criteria

- Compliance Priorities -WSP/ATR
   Submissions
- Critical Gaps and Defects
- Monthly Sprints
- Salvageable Solution Components
- Communication and Stakeholder
  - Management Plan
- Integrated Change
   Management Plan

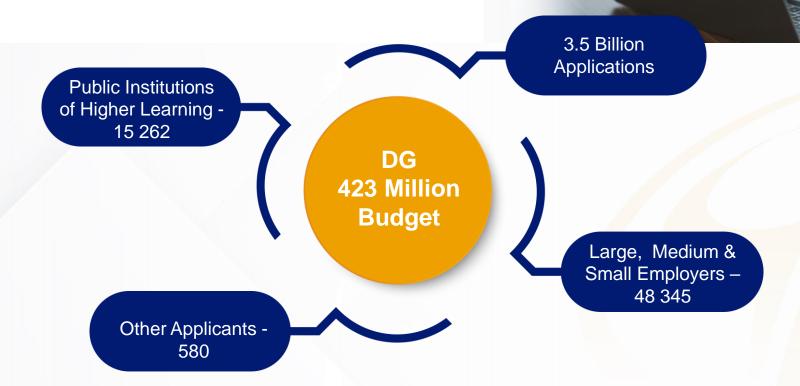
- Solution
   Completeness (initial scope)
- Value Stream
  Alignment
- Re-baselined Product Roadmap
- User Retraining
- Internal Stakeholder
   Engagements
- Integrated Change Management Programme

- Customer Experience
   Journey
- Business Capability
   Analysis
- New/Enhancement Priorities
- Business/ICT
   Architecture Review
- · Data Management
- Change Enablement and Adoption
- External Stakeholder Engagement

- Target Operating Model
- Digital Strategy
- Ecosystem

  Architecture

# **DG APPLICATIONS 2023/24**



### **ERRP/ National Priorities**

The DGEC has reviewed the DG proposals for Strategic Projects 2023/2024.

Value of Applications Received for Strategic Projects

**R1.7 billion** 

Number of Beneficiaries Applied for

+- 80 000

Number of Organisations Applied

147

Number of Individual Proposals Received

211

**Delivery Partners** 

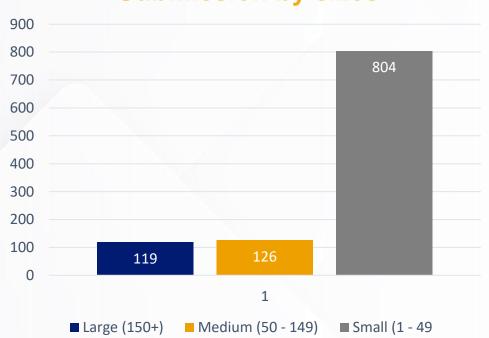


# Workplace Skills Plan (WSP) & Annual Training Report (ATR) 2023

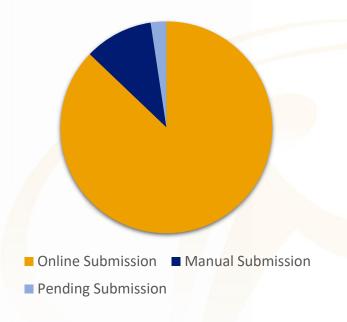
### WSP/ATR Submissions 2023



### **Submission by sizes**



#### **Method of submission**



# WSP/ATR Workshops 2023











# 2023 WSP/ATR INVITATION

Employer organisations registered with INSETA as Levy Paying or Non-Levy Paying are invited to attend our 2023 workshops.

Please see dates below to register.

#### Area

Johannesburg Port Elizabeth (Gqeberha) Durban Cape Town

#### Date

3 February 2023 9 February 2023 17 February 2023 28 February 2023



NB: Venue TBA on booking confirmation ONLY.





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#### MEDIUM TERM REVENUE AND EXPENDITURE BUDGET





**Description** 

2023/2024 Fin Year

2024/2025 **Fin Year** 

2025/2026 Fin Year





Revenue / **Expenditure** 

**R641** m

**R670** m

**R706** m





% Increase

4%

4%

5%

#### MEDIUM TERM REVENUE AND EXPENDITURE BUDGET Cont.





# **INDUSTRY CHALLENGES**



ECONOMIC DOWNTURN



**DIGITISATION** 



YOUTH UNEMPLOYMENT



**TRANSFORMATION** 



CHANGING CONSUMER NEEDS





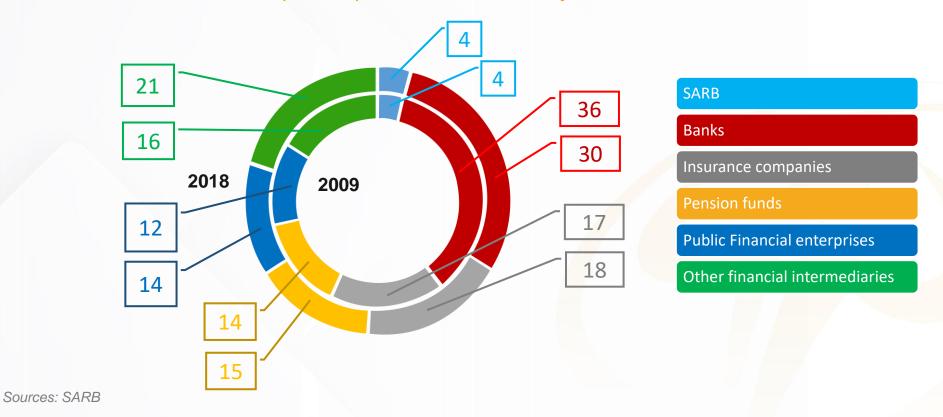
HEALTH & NATURAL DISASTERS

# THE FINANCIAL SERVICES ECOSYSTEM



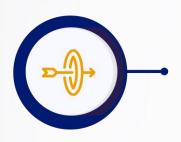
#### Figure 1. South Africa: Size of Insurance Sector

The insurance sector is an important pillar of the financial system in South Africa.



### **INSETA VALUES**





#### **PURPOSE**

INSETA's purpose is to grow the pool and quality of scarce and critical skills in the insurance sector, enhancing the sector and supporting the country's transformation.



#### **VISION**

"A skilled and capable insurance and related services workforce"





PARTNER TO ENABLE OTHERS





**DELIVER QUALITY** 



**TOUCH LIVES** 



**INSPIRE TRUST** 

- Form strategic partnerships
- Be an employer of choice
- Consult and collaborate with stakeholders
- Develop contemporary solutions to guide the industry
- Listen. learn. influence and shape
- Results for real impact
- Value for investment
- Make a difference
- Leave an enduring legacy
- Transparent
- Reliable and consistent
- Accountable

# LOOKING FORWARD





# THANK YOU



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