

# Stakeholder Excellence Model Introduction



**ONLINE  
SURVEY**

Dear valued stakeholders,

[www.inseta.org.za](http://www.inseta.org.za)

We are developing an excellence model at INSETA (Insurance Sector Education and Training Authority) to improve our services and meet your needs. Your input is crucial to creating a comprehensive model that aligns with your expectations.

To gather diverse perspectives, we have conducted internal surveys and now invite you to contribute. Your participation will shape the future of INSETA and help us build a framework that encompasses all stakeholders' needs. The survey has two parts: evaluating our core programs (Administration, Skills Planning, Learning Programmes, and Quality Assurance) and assessing the four pillars of our excellence model (Mandate, People, Systems, and Impact).

We kindly request your participation to guide our decision-making and create an excellence model that serves everyone. Your feedback will enhance our collaboration and ensure INSETA remains a trusted partner in the insurance sector.

Thank you for your valuable contribution.

Yours in Skills

*Ms Gugu Mkhize*  
**INSETA CEO**



**Stakeholder Survey link:**



**Click here**

<https://8tqr2p2f6l6.typeform.com/to/r3JyP6Gz>



INSETA



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