## **REQUEST FOR QUOTATION (RFQ)**

# APPOINTMENT OF A FACILITATOR TO FACILITATE THE ANNUAL EXTENDED MANAGEMENT PLANNING SESSION

RFQ	RFQ/INS/2023/24/0116
RFQ ISSUE DATE	06 <sup>th</sup> APRIL 2023
BRIEFING SESSION	N/A
	APPOINTMENT OF A FACILITATOR TO FACILITATE THE ANNUAL EXTENDED MANAGEMENT PLANNING SESSION
CLOSING DATE & TIME	11 <sup>th</sup> APRIL 2023, at 10:30 am, LATE SUBMISSIONS WILL NOT BE CONSIDERED.
LOCATION FOR SUBMISSIONS	rfqs@inseta.org.za

Bidders must submit responses via e-mail at: <a href="mailto:rfqs@inseta.org.za">rfqs@inseta.org.za</a>, before the stipulated date and time. For any queries or questions, please use the above-mentioned email address. The INSETA requests your quotation on the services listed above. Please furnish us with all the information as requested and return your quotation on the date and time stipulated above.

SUPPLIER NAME:	
POSTAL ADDRESS:	
TELEPHONE NO:	
FAX NO:	
E MAIL ADDRESS:	
CONTACT PERSON:	
CELL NO:	
SIGNATURE OF BIDDER:	

Board Members: Mr. J.S. Ngubane (Chairperson), Ms. V. Pearson (Business), Ms. L. van der Merwe (Business), Ms. R.G. Govender (Business), Ms. P. Mendes (Business), Ms. Z. Motsa (Business), Mr. M. Soobramoney (Labour), Mr. J.J.M. Mabena (Labour), Ms. S.A. Anders (Labour), Mr. C.B. Botha (Labour), Ms. S.T. Dinyake (Labour), Ms. F. Mabaso (Government), Mr. S.M. Mpuru (Community Organisation)



Working together for a skilled tomorrow

#### **DETAILED SPECIFICATION**

# APPOINTMENT OF A FACILITATOR TO FACILITATE THE ANNUAL EXTENDED MANAGEMENT PLANNING SESSION

#### 1. BACKGROUND

- 1.1 The Insurance Sector Education and Training Authority (INSETA) is a public entity listed in Schedule 3A of the PFMA and was established in March 2000. The INSETA must, in accordance with any prescribed requirements perform in accordance with the Skills Development Act (SDA), the Skills Development Levies Act (SDLA), the Public Finance Management Act (PFMA), any other relevant legislation, and the Constitution.
- 1.2 The Insurance Sector Education and Training Authority [INSETA] seeks to appoint a qualified professional service provider to provide **facilitation** services for the INSETA annual extended management planning sessions and development, as well as the annual performance plan.

## 2. SCOPE OF WORK

The bidder is required to provide a proposal in compliance with the below scope of work:

- 2.1 Conduct briefing sessions in preparation for the annual extended management sessions with the INSETA Executives.
- **2.2** Peruse documentation relevant to the assignment in preparation for the annual extended management session.
- 2.3 Study the achievements, constraints, and challenges facing INSETA in the last few years.
- **2.4** Benchmarking with other institutions and identification of best practices.
- **2.5** Prepare a presentation and facilitate the annual extended management session based on benchmarking and research undertaken.
- **2.6** Facilitate the annual extended management and apply strategies to solicit constructive discussions to ensure that the objectives are met.
- **2.7** For discussion and input, write a preliminary report on the annual extended management session.
- **2.8** Prepare the final report on the annual extended management as a reflection of the proceedings including the action plan and recommendations.
- **2.9** Bidder to provide evidence of understanding the Sector Education Training Authority Landscape.



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## 3. DELIVERABLES AND PROJECT TIMELINES

The bidder must provide a methodology in full compliance with the scope of work and project plan with reference to the below-mentioned timelines (subject to confirmation upon appointment by INSETA)

- **3.1** The bidder must prepare and draft the Agenda in liaison with the Executives.
- 3.2 Briefing Session with Executive Managers
- 3.3 The bidders must conduct a Briefing Session with Executives
- **3.4** The Bidders must facilitate the full session or discussion.
- 3.5 The bidder must facilitate a feedback session on Divisional Operational Plan
- **3.6** The bidders must prepare the consolidated and closed-out report.

## **3.6.1 COSTING**

3.6.1.2 Responses Service providers must ensure that the price quotations are inclusive of all applicable taxes (including VAT). Costing must comprise all the relevant services proposed in the bidder submission.

No	Item Description	Quantity	Price
1	FACILITATOR TO FACILITATE THE ANNUAL EXTENDED MANAGEMENT PLANNING SESSION	2 days	
2	TRANSPORTATION COST as per SARS		
		Sub-Total	

Sub-Total
Vat @ 15%
Total



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### 4. TIMEFRAMES

- 4.1 The service provider or facilitator must be available from the 12th until the 14 April 2023.
- 4.2 The Annual Extended Management Planning Session will be held at the Vivari Hotel and Spa, Ext 8, 1 Riviera Ln, Featherbrooke Estate, Johannesburg.
- 4.3 INSETA will only cater for the accommodation of 2 pp.

### 5. EVALUATION CRITERIA

- 5.1 ADMINISTRATIVE CRITERIA (Phase 1)
- 5.1.1 Proof of registration on CSD (Central Supplier Database)
- 5.1.2 Standard Bid Document (SBD 6.1
- 5.1.3 Bidders Disclosure (SBD 4)
- 5.1.4 Signed Request for Quotation (RFQ) form

#### 5.2 MANDATORY CRITERIA

5.2.1 The bidder must submit a minimum of three (3) reference letters with contactable references and experience in providing planning sessions and development of the annual extended management planning session and Annual Performance Plan. The reference letters must be signed and be on the Company letterhead.

Note: All bidders who do not comply with the items listed above will be disqualified.

## 6. CONTRACTUAL OBLIGATION

- 6.1 In the case of the service provider using sub-contractors, the former will be responsible for ensuring the delivery of services from any such sub-contractors and for making any payments to such sub-contractors.
- 6.2 Bidder will be subjected to an annual review in terms of measuring satisfactory performance.
- 6.3 The successful bidder will be required to have adequate professional indemnity as well asliability insurance in place (upon parties contracting)
- 6.4 Bidders are required to fully comply with the relevant SCM Legislative Framework and apply regulatory and prescripts. Bidders are also required to take all reasonable steps to protect the information, in line with the provisions of the POPIA 4 of 2014.



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## 7. ABSENCE OF OBLIGATION & CONFIDENTIALITY

- **7.1** No legal or other obligation shall arise between the service provider and INSETA unless/until both parties have signed a formal contract or Service Level Agreement in place.
- 7.2 The Contract site is at **INSETA** (as and when required).

## 8. WORKMEN AND SUPERVISION ON SITE

**8.1** The service provider shall be held responsible for the conduct of his employees and the conduct of his sub-contractor employees for the full duration of the contract.

#### 9. PREFERENCE EVALUATION

## 9.1 Specific Goals and Price

9.1.1 As the tender price is estimated to be between R2001 and R50 million including VAT, the tender responses will be evaluated on the 80/20-point system.

#### 10. ADJUDICATION USING A POINT SYSTEM

- **10.1** The bidder obtaining the highest number of total points will be awarded the contract unless objective criteria justify the award to another bidder.
- **10.2** Preference points shall be calculated after the process has been brought to a comparative basistaking into account all factors of non-firm prices.
- 10.3 In the event that two or more bids have scored equal points in terms of price and preference points for BBBEE, the successful bid must be the one scoring the highest number of preference points for BBBEE in terms of PPPFA Act 5 of 2000.
- 10.4 However, when functionality is part of the evaluation process and two or more bids have scored equal points for BBBEE, the successful bid must be the one scoring the highest score for functionality.
- 10.5 Should two or more bids be equal in all respect, the award shall be decided by the drawing of lots.



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## 11. POINTS AWARDED FOR PRICE AND BBBEE PREFERENCE POINT

The **80/20** preference point system.

A maximum of 80 points is allocated for price on the following basis:

 $Ps = 80 \{1- (Pt - P min)\}$ 

P min

Where:

Ps = Points scored for comparative price of bid under

Consideration

Pt = Comparative price of bid under consideration

P min = Comparative price of lowest acceptable bid



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## 12. SPECIFIC GOALS PREFERENTIAL POINTS WILL BE AWARDED AS FOLLOWS:

- 12.1 Table 1: Specific goals for the RFQ or bid process and points claimed are indicated per the table below.
- Where either the **90/10 or 80/20** preference point system is applicable, corresponding points must also be indicated as such. The tenderer must indicate how they claim points for each preference point system.

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system)  (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	A number of points were claimed.  (90/10 system)  (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Enterprise with ownership of	10	20		
80-100% black owned-:				
Ownership				
Enterprise with ownership of	10	20		
80-100% women-owned-: Ownership				
Enterprise with ownership of	9	18		
50-79% black owned-:				
Ownership				
Enterprise with ownership 50-	9	/ /18		
79% women-owned-:		/ /		
Ownership				
Enterprise with ownership of	6	14		
less than 50% black owned or				
women-owned-: Ownership				

Note: Evidence to be submitted by Emerging Micro Enterprise (EME) and Qualifying Small Enterprise (QSE) – sworn affidavit (DTI or CIPC Template, Generic entities – SANAS accreditation.

- **12.3** Bidders who qualify as EMEs and QSEs in terms of the B-BBEE Act must submit a Sworn affidavit. Misrepresentation of the information constitutes a criminal offense.
- **12.4** Bidders other than EMEs or QSEs must submit their original and valid B-BBEE status level verification certificate and BBBEE Scorecard, substantiating their B-BBEE rating and black ownership issued by SANAS.



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Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

#### 13. Consortium

- A consortium is an association of two or more individuals, companies, organisations or governments (or any combination of these entities) with the objective of participating in a common activity or pooling their resources for achieving a common goal.
- 13.2 A consortium requires that each participant retains its separate legal status and the consortium's control over each participant is generally limited to activities involving the joint endeavor, particularly the division of profits. A consortium is formed by contract, which delignates the rights and obligations of each member.
- 13.3 In a consortium, only the lead bidder's credentials both in terms of financial and technical qualifications are considered. Therefore, the interpretation and application to an RFQ/Bid process are such that the lead partner is identified, and the following requirements are required as follows:

## a) Lead Partner

- All administrative documents (consortium agreement between the lead partner and the partner)
- Technical requirements (which will show in the proposal and other requirements why the need for the consortium, which for all intent and purpose fulfills the requirements of the bid through the combination of skills)

## b) Partner

- Proof of CSD registration.
- Tax Pin.
- BBBEE Sworn-Affidavit.
- SBD 4
- 13.4 It should be taken into cognisance that although the lead partner is the qualifying entity, the partner should prove that it can do business with state-owned entities, through CSD registration, proof that the taxes are compliant, its level of BBBEE status in order to align with the BBBEE status level required by the BID, declare interest and answer questions that it is not a disqualified entity with the National Treasury. The foregoing ensures compliance from an SCM process perspective that the consortium is in order.
  - 14.4.4. Of importance is that in a consortium, each individual team members retain their identities.



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## 13.5 A joint venture

A joint venture is a business entity created by two or more parties, generally characterized by shared ownership, returns and risks, and shared governance.

## 14.4 Unincorporated joint venture:

- 14.5.1. All SCM documents are filled in by the joint venture in the name of the joint venture, although the submission of administrative documents (partnership agreement between parties) will be completed in the name of the joint venture, and the following will be required from both parties, amongst others
  - a) SBD 4
  - b) SBD 6
  - c) Tax pin
  - d) CSD registration.
  - e) The JV agreement will direct which bank account of the two entities will be used.
  - f) Consolidated Joint BBBEE Certificate.

## 14.5 Incorporated joint venture

- 14.6.1. This aligned to a registered entity or company. A registered entity/ company with a consolidated BBBEE certificate and a bank account in the name of the Joint venture. The required compliance documents must be complete by the entity/ company the name of the joint venture, and the following will be required amongst others
  - a) SBD 4
  - b) SBD 6
  - c) Tax pin
  - d) CSD registration.
  - e) The JV agreement will direct which bank account of the two entities will be used.
  - f) Consolidated Joint BBBEE Certificate.
- 14.6.2. A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended Subcontractor is an EME that has the capacity and the ability to execute the subcontract.
- 14.7 A person awarded a contract may not sub-contract more than 25% of the value of the contractto any other enterprise that does not have equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capacity andthe ability to execute the sub-contract.



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#### 15. COMMUNICATION

Respondents are warned that a response will be disqualified should any attempt be made by a bidder either directly or indirectly to canvass any officer(s) or employees of INSETA in respect of BID process, between the closing date and the date of the award of the business.

All enquiries relating to this BID should be emailed three days before the closing date.

# 16. CONDITIONS TO BE OBSERVED WHEN BIDDING

- 16.1 The organization does not bind itself to accept the lowest or any BID, nor shall it be responsible for or pay any expenses or losses which may be incurred by the bidder in the preparation and delivery of his BID submission. The organization also reserves the right to withdraw or cancel the BID at any stage.
- 16.2 No BID shall be deemed to have been accepted unless and until a formal contract/letter of award is prepared and executed.
- 16.3 The competitive shall remain open for acceptance by the Organization for a period of 120 days from the closing date of the BID Enquiry.

## 16.4 **INSETA reserves the right to:**

- 16.5 Not evaluate and award a bid that does not comply strictly with this BID document.
- 16.6 Make a selection solely on the information received in the Bid Document and Enter into negotiations with any one or more of the preferred bidder(s) based on the criteria specified in theterms of reference.
- 16.6 Contact any bidder during the evaluation process, in order to clarify any information, withoutinforming any other bidders. During the evaluation process, no change in the content of the BID shall be sought, offered, or permitted.
- 16.7 Cancel this BID or RFQ at any time as prescribed in the PPPFA.
- 16.8 Should bidder(s) be selected for further negotiations, they will be chosen on the basis of theoretic cost effectiveness and the principal of value for money not necessarily on the basis of thelowest costs.



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# 17 Cost of Bidding

- 17.1 The bidder shall bear all costs and expenses associated with preparation and submission of its BID submission and the INSETA shall under no circumstances be responsible or liable for any such costs, regardless of, without limitation, the conduct or outcome of the bidding, evaluation, and selection process.
  - 18 Note to Bidders:
- **18.1** Due diligence to be conducted by INSETA prior to the award of the contract.

## **END OF TERMS OF REFERENCE DOCUMENT**

Annexed to this document for completion and return with the document:

- SBD 4
- SBD 6.1 and 6,2
- General Conditions of Contract (GCC)

Notte: if incomplete forms documents are submitted, INSETA reserves the right to request bidder to submitted complete documents for compliance.