

BID ADVERT

RFP TITLE:

BID NUMBER: TENDER-INS/2022/01014

BID DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE A CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEM TO INSETA FOR A PERIOD OF THREE (3) YEARS.

The INSETA requires the services of a suitability qualified service provider to provide a Customer Relationship Management System for a period of three (3) years.

Tender documents are obtainable from **31th March 2023** from the following websites:

- **ETender Portal**
- **INSETA Website**

Compulsory Briefing Session will be held as follows:

Date: 6 April 2023

Time: 11:00 to 12:00

Suppliers, please click on the link below to access the meeting on Microsoft Teams:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_MjhiZjA3OGQtZTdmMi00MjMyLTlmZGEtZjkxYTJiZGQyY2Y0%40thread.v2/0?context=%7b%22Tid%22%3a%22bba839c1-865a-4d8f-8b9f-cc0ebbf14cd5%22%2c%22Oid%22%3a%22e6fd85e7-d734-4641-a274-0c9b0731beb1%22%7d

Closing Date: 21 April 2023 at 11:00 am

Delivery: INSETA Office, 18 Fricker Road, Illovo, Sandton

For enquiries contact the INSETA Supply Chain Management at bids@inseta.org.za

Board Members: Mr. J.S. Ngubane (Chairperson), Ms. V. Pearson (Organised Employer), Ms. L. van der Merwe (Organised Employer), Ms. R.G. Govender (Organised Employer), Ms. P. Mendes (Organised Employer), Ms. Z. Motsa (Organised Employer), Mr. K.A.A. Sungay (Organised Employer), Mr. M. Soobramoney (Organised Labour), Mr. J.J.M. Mabena (Organised Labour), Ms. S.A. Anders (Organised Labour), Mr. C.B. Botha (Organised Labour), Ms. S.T. Dinyake (Organised Labour), Ms. N.B. Jonas (Organised Labour), Ms. F. Mabaso (Professional Bodies), Mr. S.M. Mpuru (Professional Bodies)

CEO: Ms. G. Mkhize