

13 October 2022

Dear INSETA Stakeholders

RE: INSETA MIS SYSTEM DEVELOPMENT AND IMPLEMENTATION

The Insurance Sector Education and Training Authority (INSETA) would like to inform all stakeholders that we are currently addressing system issues and that communication will be provided on a regular basis on the system status. Please see detailed progress on the items below:

No	Item	Description	Mitigation	Status
1	Data Migration	Migration of data and documents from legacy system to the new Management Information System	<p>The Data Migration for all the modules is completed.</p> <p>The document migration for the Skills module has been completed on 20 September 2022.</p> <p>The document migration for the ETQA module is in progress.</p>	<p>Completed</p> <p>Completed</p> <p>In Progress</p>
2	Linked Child Companies	Linked child companies and rules related to the linked child companies	The functionality has been successfully deployed to the LIVE system.	Completed
3	Provider Multiple Users	Multiple users linked to one provider	All the data for existing users on the legacy system has been migrated to allow multiple users to be linked and perform transactions for one provider.	Completed



No	Item	Description	Mitigation	Status
4	Statement of Results	Viewing and printing Learner Statement of Results	Correct credits are pulling on the statement of results (SORs) and alignment of the template has been updated.	Completed
5	Learner Certification	Learner Certification	Certificate template to align with INSETA standards	Completed
6	Some Provider Roles	<ul style="list-style-type: none">▪ Qualification and Learning Skills Program for learner not showing.▪ SDL number not populating when trying to link a learner to a qualification	Provider role issues have been resolved	Completed

Please send emails to missupport@inseta.org.za for assistance