

**DATE: 26 MAY 2021**

**CONSOLIDATED QUESTION AND ANSWER DOCUMENT - 2**

**BID NUMBER: PROJ/2021/22/01**

**DESCRIPTION: PROVISION OF INTERNAL AUDIT SERVICES FOR INSETA FOR A PERIOD OF FIVE (5) YEARS**

**Question:**

Can the bidder/s be allowed to submit a list of clients with contact details where the internal audit services were undertaken previously instead of reference letters?

**Functional Evaluation Criteria (Phase 2)**

In terms of section 11.3 under reference letters criterion which read as *“The bidder must provide evidence in the form of a **reference letter** of completed audits in the Public Sector, related to **any and all** the deliverables reflected below:*

*(Letters collectively must reflect standard services as per the list below) **Non-Compliance will equal automatic disqualification.***

- *Financial audits.*
- *Compliance audits.*
- *Operational audits.*
- *Performance Review audits.*
- *IT audits.*
- *Risk management review.*
- *Corporate Governance Review.*
- *Quality assurance such as review of competitive bidding process.*

*Evidence must be reference letters (**with contactable references – letters not older than 5 years**)”.*

**Answer:**

**INSETA’s evaluation criteria for the above-mentioned bid will remain unchanged.**