

Ground floor, 37 Empire Road Parktown, Johannesburg 2193 P.O. Box 32035, Braamfontein 2017 Telephone: 011 381 8900 Website: www.inseta.org.za

# INSURANCE SECTOR EDUCATION AND TRAINING AUTHORITY REQUEST FOR QUOTATION (RFQ)

Description	:	RENTAL AND SUPORT OF TELEPHONE LINES (PRIMARY RATE INTERFACE) FOR THE PERIOD OF 12 MONTHS WITH AN OPTION TO EXTEND FOR FURTHER THREE (3) MONTHS				
RFQ issue date	:	30 January 2020	RFQ closing date		7 February 2020	
RFQ number	:	RFQ/2020/05	Enquiries	:	Greta Shikwambane	
Email	:	Lindiwed@inseta.org.za	Lead Time	<i>/.</i> /	12 Months 1 April 2020 to 31 March 2021	

#### 1. PURPOSE:

The Insurance Sector Education and Training Authority (INSETA) hereby invites accredited, qualified and experienced prospective service provider(s) in the Telecommunication Sector to submit quotations for Primary Rate Interface (PRI) Telephone lines with 30 concurrent calls for the period of 12 months with an option to extend for three (3) months starting from 1 April 2020 to 31 March 2021.

#### 2. BACKGROUND AND SCOPE OF WORK:

## 2.1 Background

INSETA as a Schedule 3 entity is one of the 21 Sector Education and Training Authorities (SETAs) in South Africa and is responsible for skills development within the insurance sector. It is therefore mandated to perform in accordance with the Skills Development Act (SDA), the Skills Development Levies Act (SDLA), the Public Finance Management Act (PFMA), INSETA constitution and any other relevant legislations.

The Insurance Sector Education and Training Authority (INSETA) hereby invites Tele-Communication service provider for rental and support of Primary Rate Interface (PRI) Lines for the period of 12 months starting from 01 April 2020 to 31 March 2021.

## 2.2 Scope of work

INSETA is currently leasing Primary Rate Interface (PRI) Lines with Telkom service number – **011-381 8900**. The INSETA hereby invites accredited, experienced telecommunication service providers to provide Primary Rate Interface (PRI) Lines with 30 concurrent calls.

The required solution will include the following:

- Rental and management of INSETA's telephone lines;
- Monthly usage reports (Statements);



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Responsibilities of The Service Providers Will Include the following:

- Helpdesk and technical support;
- Maintenance of the lines and equipment;

#### 3. PRICING CONSIDERATIONS:

Bidders must provide costing on the following deliverables:

- Fixed Monthly rental costs;
- Installation and project management cost;
- Once-off set up cost;
- · Configuration and reconfiguration cost;
- Maintenance and Support
- Telephone rates per minute

All prices must be inclusive of VAT at 15%

## 4. COMPULSORY REQUIREMENTS:

The following compulsory requirements must be provided:

- Five (5) reference letters in providing Primary Rate Interface (PRI) lines and support services and it must be in the referring company's letterhead. The reference letters must be for work conducted within the last Five (5) years.
- **Company profile:** Provide a company profile indicating that the bidder has experience in the provision of the requested services with a minimum of five (5) years in rendering the services. Evidence shall be submitted in the form of list of clients or company registration.
- ICASA registration for providing Telecommunications Services
- A detailed Project Plan demonstrating how the migration will be conducted to minimize interruptions (manage downtime).

NB! Failure to provide the above-mentioned minimum requirements, will lead to proposals being disqualified and will not be evaluated further on price and B-BBEE.

5 NB! Failure to provide the above-mentioned compulsory requirements, will lead to proposals being disqualified and will not be evaluated further on Price and BBBEE.



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#### 6. EVALUATION OF PROPOSALS

Proposals will be evaluated in two phases as below:

The second part will then be done on the 80/20 split whereby (80) points will be awarded for price and 20 points will be awarded for B-BBEE Status Level Contribution

- Phase- 1: Proposal will be evaluated against the compulsory requirements (as indicated in par-4 of this document).
- Phase 2: The 80:20 preference point system shall be applicable for this RFQ.

Full Name of Bidder:	
Company Name:	//_/
CSD Number: MAAA	

#### TERMS AND CONDITIONS APPLICABLE TO THIS RFQ:

- INSETA reserves the right to request new or additional information from all bidders associated with their quotations.
- > INSETA reserves the right to verify the information submitted by bidders.
- INSETA will reject/disqualify a bidder's offer/quotation without any further consideration where that Bidder makes culpable misrepresentation to INSETA in its submission or at any stage during and after this RFQ process.
- Bidders are required to declare any conflict of interests and potential conflict of interests they may have in the transaction for which this RFQ is submitted.
- INSETA reserves the right not to consider any quotation/proposal where such a conflict of interests exists.
- > INSETA reserves right to make an appointment to more than one bidder depend on the outcome of the evaluation.
- > Any and all documentation relating to this contract shall be the property of INSETA.
- ➤ In adherence to the specific terms and conditions of this RFQ, the bidder shall be bound by the provisions of the Government Procurement: General Conditions of Contract of 2010.
- Late and incomplete submissions will not be accepted.
- Quotations/proposals shall be valid for at least 30 days from date of submission.
- > Quotations/proposals not in line with the scope of work and conditions of this RFQ shall be regarded as non-responsive and will not be accepted
- ➤ Bidders MUST be registered on the National Treasury Central Supplier Database (CSD) and state their supplier number in their quotations/proposals.
- Bidders are required to submit an original or certified BBBEE certificate or sworn affidavit in line with the Regulations.
- ➤ The 80/20 preference point system as prescribed by the Preferential Procurement Regulations, 2017 shall apply.



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- ➤ Bidders must complete and sign SBD4, SBD6.1, SBD8 and SBD 9.
- > INSETA does not do upfront payments.
- Quotations along with required documentation and SBD forms must be emailed to gretas@inseta.org.za on or before 07 February 2020 at 11h00.

Failure to comply with the above conditions invalidates your offer.





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#### SBD 4

#### **DECLARATION OF INTEREST**

- 1. Any legal person, including persons employed by the state, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid(includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorized representatives declare his/her position in relation to the evaluating/adjudicating authority where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/ a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

In order to give effect to the above, the following questionnaire must be completed and

- submitted with the bid.

  2.1 Full Name of bidder or his or her representatives:

  2.2 Identity Number:

  2.3 Position occupied in the Company (director, trustee, shareholder, member):

  2.4 Registration number of company, enterprise, close corporation, partnership agreement or trust:

  2.5 Tax Reference Number:

  2.6 VAT Registration Number:
- 2.6.1 The names of all directors/trustees/shareholders/members, their individually identity numbers, tax reference numbers and, if applicable, employee/PERSAL number must be indicated in paragraph 3 below.

## 1"state means-

2.

- (a) any national or provincial department, national or provincial public entity or constitutional within the meaning of the Public Finance Management Act,1999(Act No.1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;



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- (d) national Assembly or the national Council of provinces; or
- (e) Parliament

2"shareholder "means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 2.7.1	Are you or any person connected with the bidder presently employed by the state? <b>YES/NO</b> If so, furnish the following particulars:
	Name of person /director /trustees /shareholder /member:
	Name of state institution at which you or the person connected to the bidder is employed:
	Position occupied in the state institution:
	Any other particulars:
	If you are presently employed by the state, did you obtain propriate authority to undertake remunerative utside employment in the public sector?
2.7.2.1 docum	If yes, did you attach proof of such authority to the bid ent?
	Failure to submit proof of such authority, where applicable, esult in the disqualification of the bid.)
2.7.2.2	If no, furnish reasons for non-submission of such proof:
	Did you or your spouse, or any of the company's directors/ S/ shareholders / members or their spouse conduct  YES/NO



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business with the state in the previous twelve months?

2.8.1 If so, furnish particulars:	
2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid? 2.9.1 If so, furnish particulars:	YES/NO
2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?	YES/NO
2.10.1 If so, furnish particulars:	
2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract?	YES/NO
2.11.1 If so, furnish particulars:	



**Full Name** 

4

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.....

**Position** 

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**Personal Income** 

.....

Name of bidder

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State Employee

3	Full details of directors	/trustage	/ mamhars	/sharaholdars
J	i un uciano di un ccidio	/III USICCS /	HIGHIDGIS	i Siliai Cilviuci S.

**Identity Number** 

	Tax Reference	Number/
	Number	Persal Number
		1
DECLARATION		
I, THE UNDERSIGNED (N CERTIFY THAT THE INFO CORRECT.		
I ACCEPT THAT THE ST. DECLARATION PROVES	BID OR ACT AGAINST N	ME SHOULD THIS
Signatura	 Date	
Signature	Jaie	



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#### SBD 8

## **DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES**

- 1 This Standard Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by Institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- The bid of any bidder may be disregarded if that bidder, or any of its directors have
  - a. abused the institution supply chain management system
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failure to perform on any previous contract.

In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's	Yes	No
	Database of Restricted Suppliers as companies or persons		
	prohibited from doing business with the public sector?		
	(Companies or persons who are listed on this Database were		
	informed in		
	Writing of this restriction by the Accounting Officer/Authority		
	of the		
	institution that imposed the restriction after the		
	audialterampartem rule was applied).		
	The Database of Restricted Suppliers now resides on the National		
	Treasury's website( <u>www.treasury.gov.za</u> ) and can be accessed by		
	clicking on its link at		
	the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender	Yes	No
	Defaulters in terms of section 29 of the Prevention and Combating		
	of Corrupt Activities Act (No 12 of 2004)?		
	The Register for Tender Defaulters can be accessed on the		
	National Treasury's website ( <u>www.treasury.gov.za</u> ) by clicking		
	on its link at the bottom of the home page.		
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law	Yes	No
	(including a court of law outside the Republic of South Africa) for		
	fraud or corruption during the past five years?		
4.3.1	If so, furnish particulars:		



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4.4	Was any contract between the bidder and any organ of state	Yes	No
	terminated during the past five years on account of failure to perform		
	on or comply with the contract?		
4.4.1	If so, furnish particulars:		

**CERTIFICATION** 

## 

SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of Bidder



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**SBD 6.1** 

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

## 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.



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#### 2. **DEFINITIONS**

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals:
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
  - "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

## 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

## 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR



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4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
Non-compliant contributor	0	0

5	חום	DECL		TION
IJ.	DID	DEGL	MRE	

5.1	Bidders who claim points in respect of B-BBEE Sta	tus Le	evel of (	Contribution	must con	plet	e th	E
	following:							

6.	<b>B-BBEE STATUS LEVEL</b>	OF CONTRIBUTOR	CLAIMED IN	TERMS OF	PARAGRAP	HS/	1.4
	AND 4.1						

6.1	B-BBEE Status Level of Contributor: . =(maximum of 20 points)
	(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in
	paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

## 7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

|--|

7.1.1	ii yes, indicate:
	i) What paraentage of the contract will be subcentracted

i)	What percentage of the contract will be subcontracted%
ii)	The name of the sub-contractor

iii) The B-BBEE status level of the sub-contractor.....

iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

	 	,
YES	NO	

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:



8.8

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Desiç	gnated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black pe	eople		,
Black pe	ople who are youth		
	eople who are women		
	ople with disabilities		
	cople living in rural or underdeveloped areas or townships		
•	tive owned by black people cople who are military veterans		
Біаск ре	OR		
Any EMI			
Any QSI			
	ECLARATION WITH REGARD TO COMPANY/FIRM		
8.1	Name of company/firm:		
8.2	VAT registration number:		/
8.3	Company registration number:		
8.4	TYPE OF COMPANY/ FIRM  Partnership/Joint Venture / Consortium  One person business/sole propriety  Close corporation  Company  (Pty) Limited  [TICK APPLICABLE BOX]		
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES		
8.6	COMPANY CLASSIFICATION		
	<ul> <li>□ Manufacturer</li> <li>□ Supplier</li> <li>□ Professional service provider</li> <li>□ Other service providers, e.g. transporter, etc.</li> <li>[TICK APPLICABLE BOX]</li> </ul>		
8.7	Total number of years the company/firm has been in business:		

I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify



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that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct:
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
  - (a) disqualify the person from the bidding process;
  - recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audialterampartern* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
2	DATE:



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#### INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:
- <sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.
- <sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.



of the bidder;

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## **CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the u	ndersigned, in submitting the accompanying bid:
	(Bid Number and Description)
in respo	onse to the invitation for the bid made by:
	(Name of Institution)
do here	beby make the following statements that I certify to be true and complete in every respect:
I certify	r, on behalf of:that:
1.	I have read and I understand the contents of this Certificate;
2.	I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;

- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf
- **4.** Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- **5.** For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- **6.** The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:



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(a) prices;

- (b) geographical area where product or service will be rendered (market allocation)
- (c) methods, factors or formulas used to calculate prices;
- (d) the intention or decision to submit or not to submit, a bid;
- (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
- (f) bidding with the intention not to win the bid.
- **8.** In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- <sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
  - 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder