

03 June 2022

## **MANAGEMENT INFORMATION SYSTEM (MIS) ACCESS**

Dear INSETA Stakeholders

The Insurance Sector Education and Training Authority (INSETA) hereby advises all stakeholders that the new MIS system will undergo maintenance from 16H00, the 3<sup>rd</sup> of June 2022 to 10H00, the 6<sup>th</sup> of June 2022. The modules impacted are Education Training and Quality Assurance (ETQA), Discretionary Grants (DG) and Learning Programmes (LP).

We have received a number of calls from stakeholders regarding system access queries which have been resolved. INSETA would like to advise stakeholders to follow the steps on **INSETA MIS Quick User Guide** that was published on the 1st June 2022. In the new system, the username is the **email address registered on the legacy system/Indicium** and not the ID number. In addition, **multiple users in the organisation cannot use the same email address** – as such, their will be user access issues.

During this downtime, the developer will be finalizing migration of data so that users can have access to their profiles and associated records.

To access the system, follow the link <https://insetamis.inseta.org.za/web/login>.

The system link is also available on the INSETA website ([www.inseta.org.za](http://www.inseta.org.za))

Regards,



Tumi Peele  
Inseta Chief Operating Officer



**inseta**  
INSURANCE SECTOR EDUCATION  
AND TRAINING AUTHORITY

Working together for a skilled tomorrow

Ground floor, 37 Empire Road  
Parktown, Johannesburg 2193  
P.O. Box 32035, Braamfontein 2017

Telephone: 011 381 8900  
Website: [www.inseta.org.za](http://www.inseta.org.za)



**Board Members:** Mr. J.S. Ngubane (Chairperson), Ms. V. Pearson (Business), Ms. L. van der Merwe (Business), Ms. R.G. Govender (Business), Ms. P. Mendes (Business), Ms. Z. Motsa (Business), Mr. M. Soobramoney (Labour), Mr. J.J.M. Mabena (Labour), Ms. S.A. Anders (Labour), Mr. C.B. Botha (Labour), Ms. S.T. Dinyake (Labour), Ms. F. Mabaso (Government), Mr. S.M. Mpuru (Community Organisation)  
**CEO: G. Mkhize**